

TENANT CODE OF CONDUCT

The Tenant Code of Conduct is designed to help you understand your responsibilities in a clear and simple way.

All tenants have both rights and responsibilities under the Residential Tenancies Act SA 1995. Your Tenancy Agreement with Junction reflects these rights and responsibilities.

AS A JUNCTION TENANT, WE EXPECT YOU TO:

- Read and follow the Terms and Conditions in your Tenancy Agreement - call us if there is anything you don't understand
- Pay your rent and water charges on time - call us straight away if you get into difficulty with payments
- Let us know straight away if the income of your household changes
- Look after your property and keep it clean and tidy
- Let us know straight away if your property needs any repairs or maintenance
- Read letters and notices from Junction and respond promptly to any actions you are required to take - call us if there is anything you don't understand
- Provide us with accurate information and update us if your personal details or circumstances change
- Provide us with access to your property when required by our staff and contractors
- Treat our staff and contractors with courtesy and respect at all times, even when you don't like or agree with a decision we have made
- Treat your neighbours with courtesy and respect, regardless of their cultural identity, race, ability, sexual orientation or age
- Show respect and cooperation in common areas if you live in a unit or complex
- Take part in shared responsibilities for common areas in your block or complex
- Ensure that you and your visitors respect the peace and privacy of your neighbours
- Ensure that you and your visitors do not subject your neighbours to verbal abuse, harassment, aggressive behaviour, violence or threats of violence
- Ensure that you and your visitors do not use the property for any illegal purpose
- Ensure all your visitors understand and respect your responsibilities
- Leave the property in good condition at the end of your tenancy.

Junction Housing Services
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