



ANNUAL REPORT

2017/18



OUR IMPACT

2263

properties managed this year

4000

tenants housed across South Australia

371

new tenancies this year

28

calls every week from South Australians in need of housing

42

children provided a stable home and support through our residential care houses

2886

people engaged by *Community Connections Hackham*, including 800 during February 2018

50

activities or programs run by *Community Connections Hackham* this year

1164

people engaged through our *Kangaroo Island Community Centre*

560

young people helped by our *Outer Southern Youth Homelessness Service* this year

114

people supported by our domestic violence services in the Fleurieu and Kangaroo Island, including 39 children

89

people supported by our counselling services, including families coping with sexual abuse (excluding specialist programs)

31

people took part in our *Who's in Charge* program for parents and carers dealing with challenging adolescent behaviour

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KEEPING FAMILIES TOGETHER



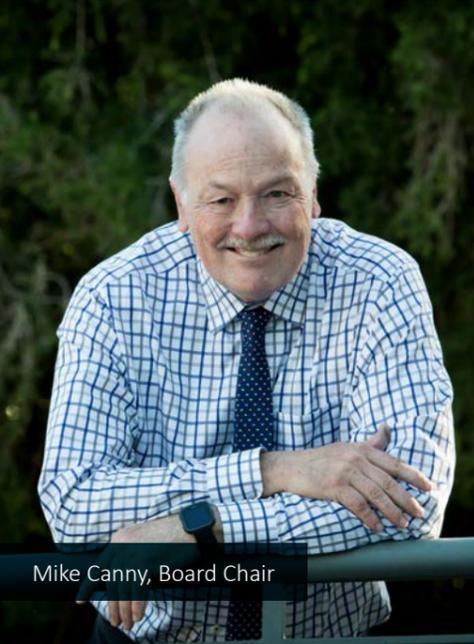
OUR CHAIR AND BOARD

AS A NON-DENOMINATIONAL SOCIAL ENTERPRISE, JUNCTION IS IN A UNIQUE POSITION IN SOUTH AUSTRALIA. FROM SAFE AND AFFORDABLE HOUSING, TO EMERGENCY AND CRISIS SUPPORT, CHILD PROTECTION, COUNSELLING AND FAMILY PROGRAMS, OUR SERVICES HAVE REACHED MORE THAN 8,500 PEOPLE ACROSS 33 LOCAL GOVERNMENT AREAS, FROM THE RIVERLAND TO KANGAROO ISLAND.

Across Australia, demand for emergency and affordable housing, community and crisis services to support our most vulnerable and disadvantaged continues to grow exponentially.



Junction Board Directors (left to right)
Mike Canny, Pauline Rooney, Richard Osborne, Stephen Olsson, Fairlie Delbridge, Ann Nelson, Tim Jackson, Rebecca Foster and Kathryn Govan



Mike Canny, Board Chair

Over the past 12 months, Junction rose to the challenge in pursuit of our vision to build a better future for all.

During the year, our housing portfolio, homelessness services, and residential care, all expanded. But more importantly, we explored innovative approaches to service delivery and support.

We also further refined our Strategic Plan. This ensures that while we continue to grow, we will have a greater focus on outcomes moving forward. Central to the plan is our evolution as a social enterprise, maximising our impact whilst securing our sustainability.

This progression sees us having the same unwavering social focus, but also with attention on activities that make us more financially independent.

Our expanding housing portfolio is increasing our capacity to provide more homes for South Australians who would struggle to maintain tenancies in the private rental market.

At the same time, we are able to leverage the financial benefits to improve the quality of our housing for tenants and clients through upgrades and improvements.

We have identified a number of opportunities to redevelop older and poorly configured housing stock. Progressing these and increasing the number of social and affordable homes will continue to be a focus in the coming year.

Our role in the *Aspire* program has put us at the forefront of innovation on a national scale. Working in partnership with the Hutt Street Centre, Junction will provide housing for people who are homeless or at risk of being homeless, through a program funded by a social impact bond. This is the first bond of its kind relating to homelessness in Australia.

Starting last July, *Aspire* will eventually assist 600 people to permanently end their homelessness through long term intensive case management, housing and employment pathways.

Strategic research and partnerships are crucial to ensuring Junction pursues and achieves best practice in its service delivery.

Currently we are the only non-Government organisation in South Australia with children under guardianship in our care to have an established relationship with SAHMRI (the South Australian Health and Medical Research Institute).

The *Resilient Futures* program, aimed at building wellbeing and resilience in young people under the guardianship of the Minister living in our care, is showing extremely positive results, for children and staff.

During the year, we established a strategic research partnership with the University of Adelaide. This three year initiative will measure Junction's social impact in the community and help us to increase our impact even further.

The quantitative data will enable us to better target and deliver our services and support, as well as build our capacity to access funding, grants and ensure best practice.

Sound financial performance underpins our capability and capacity. As a Board, we were exceptionally pleased to receive and consequently approve the 2018/19 budget in May.

This provides unprecedented confidence and clarity at a strategic and operational level.

I wish to pay tribute to the commitment, hard work and support of my fellow Board members, and the leadership of our CEO, Maria Palumbo, the Executive and Leadership team, and our staff and volunteers.

Lastly I wish to acknowledge the support we have received and continue to receive from our stakeholders.

Junction operates a number of programs in partnership with State and local Governments, as well as the business community and individuals. This support is absolutely critical to Junction's ongoing success.

- MIKE CANNY, BOARD CHAIR

OUR CEO AND EXECUTIVES



OVER THE PAST 12 MONTHS, JUNCTION HAS BEEN PRIVILEGED TO SHARE IN THE HARDSHIPS AND TRIUMPHS OF OUR CLIENTS AND COMMUNITIES.

We have been reminded in so many ways why we exist and how we make a difference every day.

Junction Executive Team (left to right)
Wayne Gibbings (General Manager, Housing Services), Maria Palumbo (Chief Executive Officer), Adam Green (Chief Financial Officer), Kirsty Drew (General Manager, Community Services), Ian Simpson (Chief Information Officer) and Kathryn Keenihan (Executive Manager, People and Culture)



Maria Palumbo, CEO

At the same time, we understand the enormous pressures and challenges South Australians have faced and continue to face - unemployment, poverty, addiction, mental illness, homelessness and abuse.

It is our privilege and responsibility to be strategic and localised in our approach to services. Where possible, prevention is always the priority. Our community centres are where we really have the opportunity to connect with South Australians before they reach a crisis point.

Community Connections Hackham is thriving, having grown into a hub of activity connecting literally thousands of people in the south to our services, our supports and importantly, each other.

Together, with our team on Kangaroo Island and the Fleurieu, we have fostered partnerships across the region resulting in a range of tailored programs that address the needs of local communities, from proactive initiatives during school holidays, to dealing with the challenges of substance abuse.

We continue to be the leading provider of housing for women and children escaping domestic violence. In many cases, our staff worked closely with

families to help them access emergency accommodation and ultimately long term safe housing, giving them a fresh start and hope for a brighter future.

This year's *Tenant Gardening Competition* set the bar high and was a wonderful celebration of community, as well as the pride our tenants have in their homes. I can't wait to see the initiative continue to bloom (pardon the pun) next year.

Our Annual Staff Conference was a true highlight, enabling our dedicated staff across the organisation to take a step back, be inspired, informed and connect with each other.

With a renewed focus on wellbeing, we are working harder towards better equipping our staff, students and volunteers so they can feel confident and continually inspired by what they do and the impact they have on our community.

This is critical for all our staff, especially those who work at the coal face, including our therapeutic support workers and all those who take care of our children and young people under the guardianship of the Minister.

The recruitment of new staff this year will go some way towards easing the strain on our residential care team. The challenges associated with supporting these kids, many who have experienced extreme trauma and unimaginable abuse, are significant. We are incredibly grateful to those who dedicate themselves to this vital support.

Finding the joy in what we do is so important, particularly considering how emotionally charged and exhausting our work can be. This has led to the introduction of a new value for the organisation - FUN. I look forward to working with staff over the coming year to further refine the values that drive our behaviours and ultimately our services.

The launch of our Reconciliation Action Plan (RAP) at the conference was another milestone. Developing the plan was an emotive and insightful journey. The RAP Committee has done a fantastic job in delivering a practical guide that truly demonstrates our organisation's commitment to reconciliation.

We were especially honoured to have Emmarita, a young indigenous artist who is also a Junction client, create the beautiful artwork applied across the RAP.

Seeing our clients, past and present, grow and succeed is so rewarding and makes the many challenges we face all the more worthwhile.

I have been witness to the life-changing impact on families who have been transitioned out of their older, outdated home in need of repairs and upgrades, into a modern home better suited to their needs. The happiness is profound and only possible because of the amazing work our housing services team delivers every day.

We have also been working hard behind the scenes to build systems that better equip our staff to deliver services and support to our clients. The introduction of *Greentree* and *Penelope* in the last 12 months will transform the way we work and importantly, drive positive outcomes for our clients.

Greentree will provide our housing and finance teams with the necessary scalability to sustain our growth. While *Penelope* is a community services case management solution allowing us to measure social outcomes and increase our ability to demonstrate the value of our services to our clients, contractors, investors and funders.

At a grass roots level, we are indebted to the socially responsible corporates, businesses and individuals whose generosity enables us to strengthen lives and communities. We are immensely proud of our inspiring work and embrace every opportunity to educate and engage the broader community.

To everyone who helps Junction deliver our services and support, we thank you and look forward to continuing to work together in the year ahead.

- MARIA PALUMBO, CEO

OUR INSPIRATION

Dear my amazing
Small card so few words
I don't need to write a big soppy card
to prove to you just how much your love, care
& support meant to me. I honestly would not
have come this far chasing my dreams without
you by my side. You are amazingly thoughtful and
I have been able to count on you 100%. No other
person has made me feel that to date. This is not the last
you will hear from us. and I are going to miss
you immensely. I hope you realise just how amazing
and special you are, please be proud of that.
Love Always,

XOXO
2017

A FRESH START

Natasha knows only too well how important it is to grow up feeling safe and supported - because she craved it for much of her childhood. Now a proud and vibrant mum to three healthy children, she is giving her sons and daughter the start she never had.

From the age of three, Natasha was sexually abused for more than a decade by her step-father. As a consequence she was, in her own words "a very unstable" teenager who rebelled and mixed with the wrong crowds.

By age twenty, Natasha gave birth to her first son but a souring relationship with her son's father determined her unfit to care for her new baby. During this time, she became addicted to ice which resulted in a snowball effect - losing her house, car, job, along with her son, all within three months.

Natasha soon found herself in a new relationship which only lasted a few months. Shortly after it ended she discovered she was pregnant with twins.

The father became very abusive throughout her pregnancy and after the birth, so much so that she needed to make a decision to protect her children, at which point she was referred to Junction.

At her first contact, Natasha was feeling extremely low but the team at Goolwa provided the support she needed to make the initial changes to turn her life around.

"I was feeling deflated, depressed, like there was no way I could bring these children into this life."

With Junction's help, Natasha moved into a new home with her children and the team at Goolwa helped her sort through severe financial difficulties and connect with the local community.

"Junction gave me the support I needed to make sure I could succeed and be the best person and mother to my children that I can be. I feel I've found my happy place."

Now living in Darwin, Natasha and her children have a fresh start and most importantly, a promising future. She is looking forward to pursuing a career as a dental hygienist.

Natasha's story, epitomised by a thank you note (see left) to Junction staff who supported her, provided the inspiration behind this year's *You Are Amazing* staff campaign, which demonstrates the enormous value of our incredible staff and the positive impact they have on the lives of people in need.



Emmarita

REFLECT

It is often said that it is the journey, not the destination that is most important. REFLECT, Junction's first Reconciliation Action Plan (RAP) was a case of both.

The initiative took staff, especially those involved in the RAP Committee, on an emotive pathway, developing a plan designed to guide the organisation as a whole and really set the tone for our ongoing commitment to reconciliation.

Emmarita, a local indigenous artist who is also one of our clients, played an integral role in delivering the plan, providing the artwork incorporated in the RAP brochure design.

"The centre of the painting represents the carers, social workers and support workers, who all join together as a safe place and healthy relationships with young Indigenous and non-Indigenous people."

"The outer top corners are the young people connecting through strength and resilience and the guidance of the communities, as young people are committed to work together to create their opportunities for healing, growth and a brighter future."

- Emmarita, RAP artist

Emmarita's painting was inspired by her experiences as a Junction client, as well as her local community links.

Thank you to Emmarita for sharing her talent, support and inspiration, and to our RAP Committee for their passion and dedication in bringing the plan together.

We are excited to continue on our reconciliation journey together.





STRUGGLES OF LIVING OUT OF A BACKPACK

Abby Smith remembers a time when routine meant having the same couch to sleep on two nights in a row.

“I was at this person’s house a few nights, then that person’s house a few nights, wherever it would take me,” the now 20 year old said.

For Abby, much of her late teens was spent homeless – a situation made worse when her mum passed away. Determined to get her life on track, Abby turned to Junction where she received counselling and support.

“(Being homeless) can be scary....as you carry a bag with all of your life in it, it’s just so hard. Without Junction I would not have gone to school or done anything... without them I would be nothing.”

- Abby Smith

Abby initially lived in crisis accommodation before moving into supported housing in Seaford where she lived for almost two years.

In early 2017, Abby fell pregnant with her daughter, Aaliyah. Today she lives in private rental and is finishing her SACE and Certificate II in Community Services.

OUR PARTNERS

JUNCTION WORKS CLOSELY WITH A RANGE OF OTHER SPECIALIST SERVICES, NOT FOR PROFIT AND COMMUNITY ORGANISATIONS, AS WELL AS PRIVATE PROVIDERS TO DELIVER THE BEST POSSIBLE SERVICES.

These partnerships are underpinned by a shared commitment to our vision and values, as well as a coordinated and client-first approach to delivery.

BIG PICTURE CHANGES FUTURES

When Will Hards visited Junction late last year, it set forth a chain of events destined to change futures.

As the owner of Will’s Allstyle Flooring - contracted by Junction to lay flooring in community housing properties - Will got an insight into the bigger picture.

“When I started working with Junction I brought my daughters in and they saw a brochure about the Christmas Appeal,” he said. “It really resonated with them so they donated their own money for a hamper.”

So when Will heard about Junction’s social employment opportunities program which links clients looking for employment with local maintenance contractors, partners and businesses, he wanted to take the next step.

Enter Michael – a young Junction client looking for a chance to forge a career. Will would love to see Michael continue with the trade and perhaps, one day, even open his own business.

Michael started with a two week trial and that went well so he now has a six month casual position.

“Michael really wants to get into private rental,” Will said. “It’s a real goal for him and you can see how he’s applying himself and his enthusiasm, he wants to achieve it.”

“The thing about this career path is that technology will help evolve it but I can’t see how it will be overtaken. It really depends on Michael’s dreams and aspirations but I have a good feeling. It’s fantastic watching him grow.”

“It’s been great getting that deeper engagement with Junction and the work the organisation does across the board.”

- Will Hards



TO KEEP OR NOT TO KEEP STARTS WITH A CUPPA

Clutter can pose significant challenges when it comes to the health and safety of our tenants, while also impacting on our ability to maintain and repair properties.

To Keep or Not to Keep was engaged by Junction to support tenants with rightsizing their belongings to suit the space in their homes.

The clutter management solutions business is run by Milli Balmer, who “starts with a cuppa.” This is the first step to understanding her clients so she can help in a gentle, practical way.

“For a lot of people, letting go of their belongings can be a really difficult and challenging thing to do,” she said. “I’m really there to support them through that process, to work out why they are keeping things and help them work through whether they really need to hold onto them.”

While Milli helps clients with recycling options, cleaning tips and the removal of smaller, unwanted items, she says that a lot of clients find it easier to give something away to a friend or neighbour, or donate it to charity which can be very therapeutic.

“There have been some exceptional transformations, not only to homes but to tenants’ lives as a result of Milli’s work with Junction.”

- Jo Wilson, People and Places Team Leader



Milli Balmer



Richard Turner with Arika

MORE POWER TO TENANTS

Junction tenant Arika appreciates, more than most, anything that will help her family cut the cost of power. As the mum of Lilly, a 12 year old with autism, an initiative to install solar panels on homes managed by Junction in Mitchell Park, including hers, has proven “a blessing.”

“For Lilly, we have the lights, music and television going constantly which really chews through the electricity making it costly,” Arika said. “As low income earners we don’t have any control over the cost of power and the fact that our housing provider was able to help us out goes a long way.”

The ZEN-Junction partnership is delivering a mix of three to five kilowatt solar energy systems on around 100 properties managed by Junction in Mitchell Park.

The initiative will equate to more than 1,000 solar panels across Junction properties with potential to deliver up to 50 percent reductions on tenants’ energy bills.

In addition to the Mitchell Park project, all new Junction properties will now, where possible, have solar inclusion to maximise energy-saving potential for our tenants.

ZEN Energy is now also part of Sanjeev Gupta’s global GFG Alliance, with the new partnership of SIMEC ZEN Energy helping to deliver new low cost energy generation and supply across Australia.

“Supporting the energy needs of the social and community housing sector is something we are really proud of and passionate about.”

- Richard Turner, ZEN Energy Founder and Innovation Director

OUR PEOPLE

GROWTH AND DIVERSITY

Junction's workforce continues to grow, diversify and develop.



VOLUNTEERS

Research shows people who volunteer live longer and enjoy better health benefits. We certainly hope that is true for our committed volunteers who selflessly give their time and goodwill to our organisation and clients.

A volunteer week celebration was held in May at *Community Connections Hackham* to acknowledge the contribution of our volunteers - several who have been a part of our organisation for many years.

A handbook also has been recently updated to support those who carry out volunteering roles for Junction.



Volunteer, Len at Hackham Community Connections



EVERY DAY, OUR STAFF
CARRY OUT SOME OF THE
MOST CHALLENGING WORK
IN THE COMMUNITY.
IT'S A PRIVILEGE AND RESPONSIBILITY.

Thank You!

Statewide

MATTERS

Karndean

THE UNIVERSITY OF ADELAIDE

Junction
AUSTRALIA
Strengthening lives
and communities
junctionaustralia.org.au



Annual Staff Conference held at the University of Adelaide's Health and Medical Sciences building



you are amazing

XOXO

ALL BEING WELL

Supporting the wellbeing of our workforce has been a fundamental focus for Junction in the past 12 months.

Compassion fatigue is a very real and profound consequence of the work we do and it is important we help staff to cope effectively, so that they are able to be the best they can be, at work and at home.

We introduced a number of initiatives in our commitment to wellbeing, spearheaded by our *You Are Amazing* campaign, specifically aimed at recognising the valued contribution of our staff and their powerful impact on the lives of our clients and communities.

This includes a dedicated *You Are Amazing* Day that staff can take to use however they wish, as a thank you for their hard work and commitment.

“It goes right back to the Hippocratic Oath. We need to remain stoic, emotionless in the face of this difficult work that we do... that if we’re showing emotion, that somehow we’re not coping, we’re weak. That is a big myth - there is a cost to this work.”

- Anastasia Goussios,
Running on Empty: Compassion Fatigue, the Cost of Caring
(quote taken from Anastasia’s presentation at the staff conference)

“Having two Ministers and two opposition spokespeople was an amazing get for the organisation and reinforces its standing. Loved the presentation I went to and in particular that it was led by our own staff, well done Candice and Rani.”

- Andrew Cockington,
Senior Manager, TSS, Strategy and Service

“Great event and absolutely loved Fiona O’Loughlin and her amazing stories from the heart.”

- Jo Wilson,
Team Leader, People and Places

“Fiona O’Loughlin was amazing, honest, raw and funny. So great to have a speaker that spoke about real life experiences. Great staff conference.”

- Merrilyn Matthews
Executive Assistant, General Manager,
Housing Services

STAFF CONFERENCE

As key note speaker at the 2018 Annual Conference, comedian Fiona O’Loughlin led a fresh approach to the yearly event, which literally ended with staff dancing in their seats.

Traditionally known for her ability to make others laugh, Fiona had the crowd of around 180 staff hanging off her every word, as she explored her personal struggles with alcoholism and homelessness with brutal honesty and her trademark humour. She also spoke of her experience as a foster carer and the positive impact it had on her life and her family.

Other highlights included guest panelists comprising two staff, as well as a young person in our residential care and Junction Ambassador/Channel 9 newsreader Brenton Ragless who each spoke under the banner of ‘my life changed when.’

A staff-led session on mindfulness and another led by an expert in compassion fatigue were also among audience favourites, along with internationally acclaimed artist, Brad Blaze.

The Honourable Rachel Sanderson MP, Minister for Child Protection and the Honourable Michelle Lensink MLC, Minister for Human Services spoke at the conference with their shadows, Ms Jayne Stinson MP, Shadow Minister for Child Protection, and Ms Nat Cook MP, Shadow Minister for Human Services also attending.

The University of Adelaide generously donated use of space within its new Health and Medical Sciences building for the conference. Other conference sponsors were: Simec ZEN Energy, Statewide, Kardean Design Flooring and Maintenance Matters.



(left to right) Junction Patron, Dr Robyn Layton QC AO, Fiona O'Loughlin, Maria Palumbo and the Hon. Rachel Sanderson MP, Minister for Child Protection



Brad Blaze



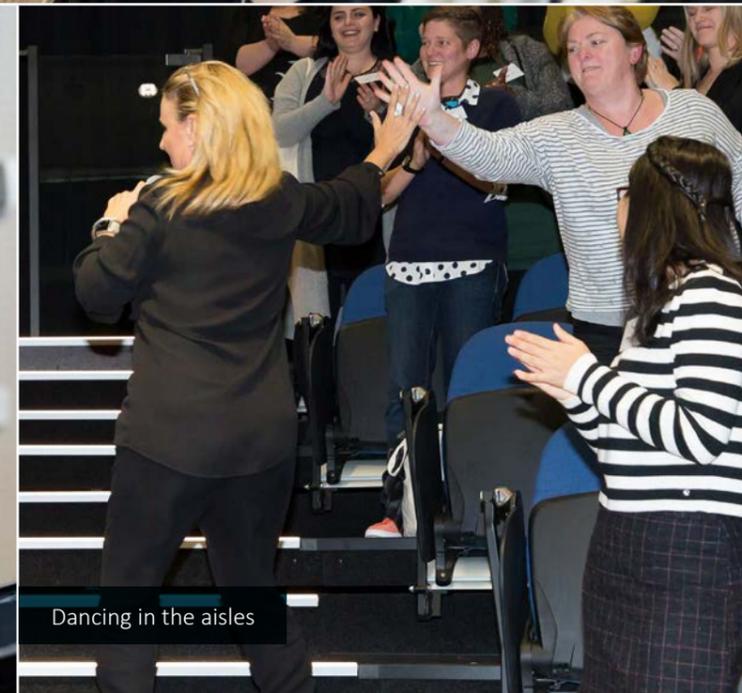
Staff enjoying Brad's presentation



Mike Canny and the Hon. Michelle Lensink MLC, Minister for Human Services



Fiona O'Loughlin



Dancing in the aisles

PROMOTING OUR BEST ASSET

At Junction, there's much more to recruiting staff than simply filling roles.

It is about attracting the best possible candidates – people who are genuinely like-minded in our vision, mission and values and also, who have the skills, knowledge and appropriate experience to undertake what is some of the most challenging and complex work in our community.

We truly believe our people are our best asset. So, who better to give potential candidates a real insight into our organisation than our employees?

This thinking spurred People and Culture to develop a video – featuring Junction staff as the stars. The four minute clip comprises 9 staff explaining what they enjoy about working at Junction, what they do as part of their roles and how they make a difference.

Staff appearing come from a range of business areas including finance, housing, residential care and community services. Some have been working at the organisation for several years and some for just a few months providing a cross section of thoughts and stories – first hand, in their own words.

The video now forms part of our recruitment package and can be viewed on our website.



Laura Lovey, Program Maintenance Officer, Housing Services

“When I talk about Junction, I tell people I work for an organisation full of great people who care about their community.”

- Sara, Contracts Administrator

“The team that I work in are an amazing bunch of people. We are all very supportive and take care of each other as well. You go home at the end of the day saying ‘nice one’ – we did good.”

- Jess, Therapeutic Support Worker

“In my role I love seeing people be empowered and seeing them able to move forward with their lives.”

- Sarah, Tenancy Officer

“I’m just grateful for the opportunity to help the community.”

- Brett, Project Maintenance Officer

“Junction have been so supportive and absolutely amazing to work for.”

- Amelia, People and Places Coordinator

“It just makes me feel good knowing I’m making a difference in these kids’ lives.”

- Matt, Therapeutic Support Worker



OUR PROGRAMS AND SERVICES

SIBLINGS IN FOCUS

Siblings in Focus is an after-school group for 8 - 12 year olds in Hackham, Aldinga and Seaford. Specifically aimed at siblings of children with disabilities, special needs and/or chronic illness, there are also activities during the school holidays, as well as family events.

The goal is to help siblings meet other children who are experiencing similar circumstances at home to explore differences, friendly and not so friendly feelings, learn how to squash problems, wipe out worries and leave stronger and supported.

Participants are referred to the program by the disability support network or they can reach out themselves.

Since it was established four years ago, *Siblings in Focus* has supported more than 550 youngsters including Gemma, 12.

"It gives her [Gemma] the chance to be in a space and say what she feels and be guided with those feelings by someone who hasn't got a vested interest in Amanda, her sister," Gemma's mum, Jess, said.

Siblings in Focus is run in partnership with Communities for Children, Anglicare SA with funding from the State Government.

"I get to have closer relationships with people I've met before who have gone through the same things as me."

- Gemma, aged 12

"Eli loves going to *Siblings in Focus*. It gives him time away from his caring role and a place where it's all about him. It's a safe place where he knows he is supported and understood. Eli has so much fun there."

- Juliet, mum of three

MUSIC CIRCLE WITH SHERILEE

Music Circle with Sherilee is a new program held weekly at *Community Connections Hackham* where teacher, Sherilee, introduces children to music and instruments in a fun and educational way.

Around 10 children aged between 5 months and 3 years old attend the free program each week on Fridays.

The two hour sessions are packed with sing-a-longs which include puppets and props. Sherilee also uses a range of different musical instruments each week, along with telling stories to music.

Children, as well as parents and carers are encouraged to 'shake, sing, dance and jump.'

Each session concludes with a fruit morning tea providing parents and children the chance to meet and connect.

Kelli, one of the parents, said that her daughter, Isobel asks every morning if it's music day yet.

"We have met other parents and have developed close friendships through the music circle," Kelli said.

"*Music with Sherilee* is the highlight of our week. The session goes beyond anything else on offer in the area - teaching our family how to remain mindful within play, music and environment."

"The children always come home calm, focused and inspired after the group and often replay ideas introduced to them through the rest of the week. If I only did one child-based activity during the week it would be this."

- Rachel, mum of two



Eli, Abby and Leo
Photo courtesy of The Advertiser

121

people participated in the program in the financial year 2017/2018

YOUTH HOMELESSNESS

Today, one in seven Australian children and young people are living in poverty (ACOSS and SPRC, Poverty in Australia 2016) with almost seven million nights of accommodation provided by specialist homeless services across the country every year (ABC Report).

Junction has been responding to the needs of South Australia's homeless for almost 40 years, with a commitment to helping South Australians into safe, affordable housing.

We run a number of homelessness support services for individuals and families in the Fleurieu and on Kangaroo Island.

Junction House is a specialist service at the heart of our support for youth experiencing homelessness in the south, providing safe accommodation and onsite support for young men and women.

560

young people helped by our *Outer Southern Youth Homelessness Service* this year

10%

of these clients were aged nine or under

11%

of these clients were experiencing domestic or family violence

51%

of these clients were experiencing mental health issues

35%

were couch surfing when presented at intake

COUNSELLING

Offering counselling to individuals and families in need of support continues to be a core element of our holistic services.

At Junction, we understand that healthy families and relationships are built on mutual respect, openness and communication.

Our counsellors help many children, young people and adults every year to manage their emotions, understand their behaviour and gain confidence to make

the necessary changes in their lives to increase their overall sense of wellbeing.

We are committed to reducing conflict and keeping families together. Our *Who's in Charge* counselling services offer support for parents and adolescents, assisting families with strategies to effectively manage the challenges of adolescence.

Junction also provides Sexual Abuse support, for individuals and families, as well as adults who experienced the trauma of sexual abuse as a child.

We work closely with other organisations, councils and private providers to help raise awareness and educate the broader community.

89

people supported by our counselling services, including families coping with sexual abuse (excluding specialist programs)

31

people took part in our *Who's in Charge* program for parents and carers dealing with challenging adolescent behaviour



DOMESTIC AND FAMILY VIOLENCE

When it comes to domestic and family violence, the statistics are staggering.

Every day, 8 women are hospitalised in Australia due to domestic violence (Australian Institute of Health and Welfare, 2018) and Australian police deal with 5,000 domestic and family violence incidents every week - that's one every 2 minutes (ABC Report).

At Junction, we support children, young people and adults who have experienced domestic and family violence for as long as they need. This includes counselling services at our specialist centres in Christies Beach, Goolwa and on Kangaroo Island.

Our support extends to safety plans and emergency accommodation, as well as assistance with finding a safe, long term place to live. We also help with linking clients to other relevant services and support, such as referral to legal or financial advice.

Raising awareness of domestic violence has been a key driver of our community engagement activities in the Fleurieu and on Kangaroo Island, as well as participation and leadership in White Ribbon events and community presentations.

114

people supported by our domestic violence services in the Fleurieu and Kangaroo Island, including 39 children

CHILD PROTECTION

Through no fault of their own, over 3,300 children and young people in South Australia cannot live with their birth parents and are under the guardianship of the Minister.

For a range of reasons, around 450 of these children are not able to be placed with foster families and are living in 24/7 residential care.

Junction currently operates 11 residential care houses and is the leading independent provider of Therapeutic Support Services (TSS) in South Australia.

Our unique approach to care aims to break the cycle of trauma through programs designed to build self esteem, resilience and self worth.

The science behind our approach is driven through our strategic partnership with SAHMRI where initiatives are incorporated into a series of holistic health and wellbeing programs, as well as our one-on-one mentoring for each of the children in our care.

Our *Youth Connections* program provides a quality mentoring service to children and young people living in residential care. The program includes one-on-one interaction and group activities where children and young people can develop social skills, take part in community activities and find their own strengths.

42

children provided with a stable home and support through our residential care houses



COMMUNITY CENTRES

We operate two thriving community centres based in Adelaide's south and on Kangaroo Island.

THE SOUTH

Community Connections Hackham offers a free crèche and supported playgroups, as well as programs and support for community groups, such as space to hire for activities and children's parties.

This year, the centre has invested a significant amount in improving the play area - now offering an extended sandpit play area, with water feature and sun cover to ensure that children can play to their heart's content all year round.

KANGAROO ISLAND

Located in Kingscote, the *Kangaroo Island Community Centre* is a collaborative space enabling Junction to work with individuals, groups, communities and Government agencies to develop and deliver an increasingly diverse range of support services.

The venue provides counselling services, an emergency relief program, adult community education classes, community projects and various other initiatives, such as school holiday programs.

APPEAL CHEER

Our 2017 Christmas Appeal had a far reaching impact again this year supporting hundreds of families struggling during the festive season.

Approximately 200 hampers, each with \$90 worth of groceries, were distributed to people in need, including many tenants and clients in Adelaide's south.

Junction recognises that providing additional support at Christmas is critical, as it is a time when stress levels are heightened and there is a great deal of pressure on many families, not just those supported by Junction.

The community's kindness is also crucial to helping the people that we connect with during the festive season.

Along with monetary donations, we also set up 'Wishing Trees' with corporates and businesses whose values align with our own.

We teamed up with Phil Hoffman Travel and MGA to ensure gifts made their way to children and young people, many who would otherwise not have received a gift at Christmas.

"For a lot of the children and young people in our services Christmas can be tough, and for many of them the donated gifts are the only gifts they may receive."

- Liz Hillyer, Portfolio Manager

50

activities or programs run by *Community Connections Hackham* this year

2886

people engaged by *Community Connections Hackham*, including 800 during February 2018

1164

people engaged through our *Kangaroo Island Community Centre*



Christmas Appeal
Photo courtesy of The Messenger

Matty at *Community Connections Hackham*

OUR HOUSING AND NEIGHBOURHOODS

JUNCTION IS A LEADING COMMUNITY HOUSING PROVIDER IN SOUTH AUSTRALIA MANAGING OVER 2,200 HOMES IN URBAN AND RURAL AREAS ACROSS THE STATE. WE ARE COMMITTED TO BUILDING A BETTER FUTURE FOR ALL AND HAVE BEEN CONNECTING PEOPLE AND PLACES FOR ALMOST 40 YEARS.

All our housing aims to provide rental accommodation for people who would otherwise struggle to maintain tenancies in the private market.



AFFORDABLE HOUSING

Houses allocated to low or moderate income individuals or families with particular needs or barriers toward long term sustainable housing, where rent is based on a percentage of market rental prices.



SOCIAL HOUSING

Houses reserved for low or moderate income individuals or families with particular needs or barriers toward long term sustainable housing, where rent is based on a percentage of income received.

Over the past few years, the State Government has transferred, through tenders, more than 4,000 former Housing Trust SA properties to community housing providers (CHPs). This includes around 2,200 to Junction.

Community housing providers are able to provide flexible housing management and can tailor services to work with the needs of individual tenants and neighbourhoods as well as offer community development opportunities. As not for profit organisations, we also have access to a range of tax benefits not available to Government. This means more funds are available to improve maintenance and redevelop stock.

In March 2018, Junction led a submission to the new State Government on behalf of South Australia's Tier One community housing providers. The submission set out critical issues facing the State in terms of affordable housing in particular, public housing supply and how community housing providers can support Government to address these challenges.



PEOPLE AND PLACES TEAM

The People and Places team, set up in October, is dedicated to supporting our tenants, neighbourhoods and communities to thrive and become more resilient through direct support and also, through education and links with other services and supports.

Tenant and community consultation is at the heart of the team's approach as it aims to build on existing strengths of communities, enabling and empowering residents and helping neighbourhoods be the best they can be.

In 2017-18 specific initiatives included 'Pop Up' Community events in neighbourhoods at Mitchell Park and Glandore, which will be extended to others across the portfolio this coming year.

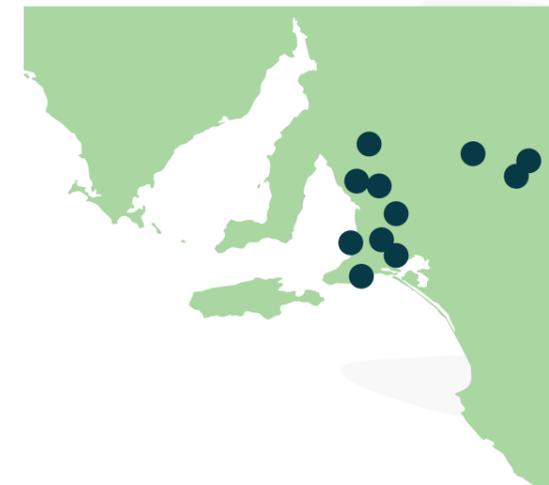
Working across the business, programs focus on:

- employment and training
- overcoming social isolation particularly for older tenants
- supporting children, young people and families to, where appropriate and possible, progress forward with the housing options (whether that be private rental or, even, home ownership)
- hoarding and squalor and anti-social behaviour.



Sarah Harding and Amelia Ryan from the People and Places team

Junction's affordable and social housing by location



Our Regions

Southern Adelaide
Fleurieu and Kangaroo Island
Northern Adelaide
Murray and Mallee
Western Adelaide
Eyre and West
Barossa, Light and Lower North
Yorke and Mid North
Eastern Adelaide
Adelaide Hills

ASSET MANAGEMENT STRATEGY

Junction's increased focus on asset management practices and processes in 2017/18 has seen improvements and efficiency in the delivery of planned maintenance programs to maintain our tenants' homes.

Central to this has been a shift from largely responsive maintenance to a more planned and strategic approach to our housing support and service delivery.

"I am passionate about ensuring the built form we put our name to is inclusive, accessible and adaptable beyond first use, so it remains affordable in the housing system for all who interact with it."

"I love my role, because I get to come to work every day and make a real difference in people's lives and the broader community."

- Megan Hayward, Manager, Development and Asset Strategy

Between October 2015 - June 2018, Junction invested over \$5M in planned maintenance, improving the properties we manage and ensuring our tenants and communities are stronger, happier and more resilient.



Megan Hayward, Manager, Development and Asset Strategy

INVESTMENT AND ASSET MANAGEMENT PLAN UPDATES

FLEURIEU

\$13M over 10 years on development including 62 new homes comprising 34 social housing properties. Continued capital upgrades on existing properties totalling \$4M.

MORPHETTVILLE

\$43M over 10 years to deliver 245 new homes including 125 social housing properties. Continued capital upgrades on existing properties totalling \$8.6M.

BAROSSA AND COMMUNITY HOUSING PORTFOLIOS

Preparation of investment and asset management plan is underway for development and upgrade opportunities.

REGENT STREET, MELROSE PARK

Land subdivision and construction of 15 affordable house and land packages for sale and 6 house and land packages at full market rate together with an apartment building comprising 15 units. Planning approval achieved. Construction due to start late 2018.

THIRZA AVENUE, MITCHELL PARK

Land redevelopment, demolition of existing 14 dwellings (built in 1967) and construction of 43 new homes including 19 homes for general sale, 6 affordable homes and 18 social housing properties.

CHURCHILL ROAD, PROSPECT

Mixed-use building incorporating 34 homes for general sale to retail tenancies and 8 social housing properties.

ANZAC HIGHWAY, CAMDEN PARK

Development of land and construction of 15 townhouses, 15 social housing units (apartment building 1) and 24 affordable homes (apartment building 2).

HENDRIE STREET, MORPHETTVILLE

Subdivision and development of land with construction of 16 townhouses, 8 social housing properties, 8 house and land packages for general sale. Construction to start early 2019.



MULBERRY HOUSE

Outdoor adventures are now a whole lot more interesting with a new sandpit and sensory play area for a group of children in our care.

The children were very much a part of construction, going with mentors to buy landscape supplies, watching the sand being loaded onto the trailer and taking turns to fill and unload the wheelbarrow.

Bark chips are also now providing a softer landing for this ambitious group of tree climbers while a personalised stump – hand painted by young people – has also become a popular feature.

Mulberry House supervisor, Kim said, “The children were extremely proud of the space they had helped create and were quick to show visitors saying look what we made.” Therapeutic Support Worker, Jackie agrees: “Sitting down in the sandpit with the children really helps them open up to you.”



HOME IMPROVEMENTS

DENISE'S STORY

A single mum who has lived in her Mitchell Park home for 27 years (24 years as a Housing SA tenant and 3 years with Junction), Denise is fondly known as 'Haveachat'.

One of our Community Champions, Denise often hosts annual Christmas and Easter events, bringing neighbours old and new together to support each other and form strong, resilient community ties.

She also regularly reports back on graffiti and other damage to the neighbourhood, physically moving rubbish to keep the community neat and tidy.

“I was so depressed about my house before the upgrades and now it's much brighter and easier to clean. It makes me want to do more to improve the rest of the house and the garden.”

- Denise, Community Champion

In the last 12 months, Denise has had a number of home improvements, such as a new kitchen, bathroom and flooring installed throughout her home. Housing SA last renovated her home in 1989.

The improvements have given Denise an opportunity to clear out “a lot of old stuff” she no longer needed.



Denise and her cat, Blaze



Denise's upgraded kitchen



This year's Big Dish Up group

BIG DISH UP

The Big Dish Up is a free six week course run by Junction in collaboration with MarionLife Community Services and Urban Sprout Australia.

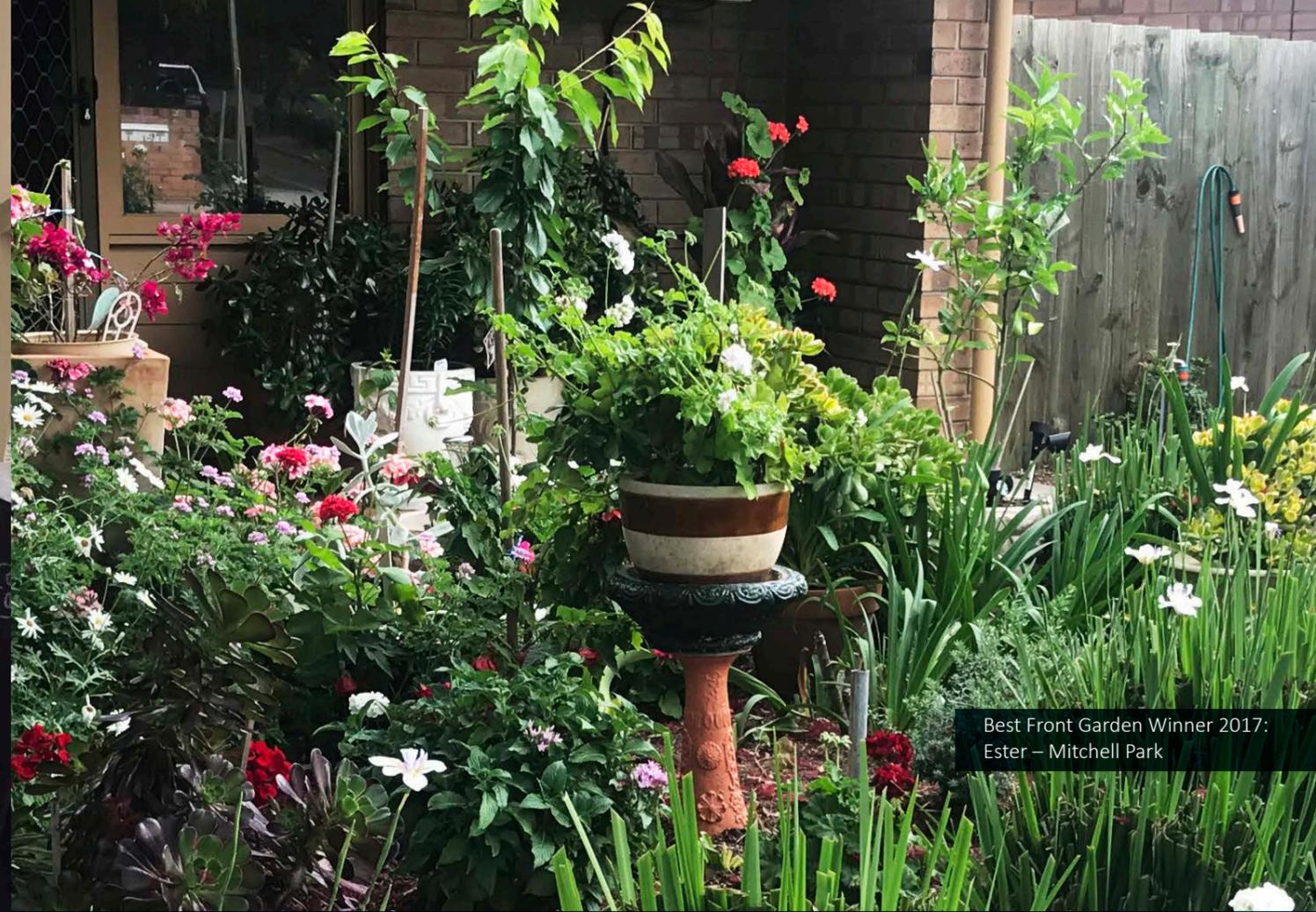
Open to Junction tenants and community members by invitation, the program gives residents living in the Marion council area the chance to get together to learn how to cook and meet new friends.

The group works together to prepare simple, low-cost and healthy meals, with tips on how to cook in bulk for freezing, and to make the most of ingredients and recipes.

Importantly, the course also enables locals to meet, chat, catch up and share a meal at the end.



Preparing a meal



Best Front Garden Winner 2017: Ester – Mitchell Park

IN FULL BLOOM

The pride Junction tenants have in their properties – along with their green thumbs – was well showcased in our 2017 *Tenant Gardening Competition*.

A total of 33 entries were received, including individual and group submissions, where communities were encouraged to work together on a green haven.

The competition ran through October and November with final judging in late November. CEO, Maria Palumbo, People and Culture Manager, Kathryn Keenihan and People and Places Coordinator, Amelia Ryan were set the difficult task of selecting the top entrants across the six categories.

The judges were most impressed with the dedication and conviviality among the entrants, along with the many friendships that were formed around the initiative.

Winners and runners up received gift vouchers and many more entries are expected in 2018/19 based on the momentum gained throughout the process.



Best Veggie Patch Winner 2017: Aaron – Mitchell Park



Best Rear Garden Winner 2017: Rodney – Morphettville



Attractive Low Maintenance Winner 2017: Trisha – Morphettville



Good Urban Design

Minimise effects of overshadowing by dividing built form to be sympathetic to surroundings and neighbours. Strive to achieve energy efficiency, reimagining Alawoona Parkway as an extension of Tonsley Innovation Precinct.



Social Inclusion & Fairness

Remove the stigma of community housing by creating an inclusive community environment. Accessible options for the elderly and those with disabilities. Understand different tenant profiles and their housing needs to maximise positive community contributions and quality of life.



Connected Community

Design communal spaces that facilitate opportunities for spontaneous interactions. Strengthen the sense of community through leading edge, internationally inspired design.



Artist Impression of Alawoona Parkway

FULHAM

Redeveloping properties to provide new, better quality and more suitable housing for South Australians on low incomes is a priority for Junction, as we look for opportunities to renew stock and rebuild.

As part of the State Government's *New Generation Housing Program*, we identified a property built in 1956 in Fulham that was in poor condition.

The tenant identified had lived in another property since 2002 and, as a result of the program, we were able to offer her a newer home which was far more suitable for her needs.

Work included redeveloping the site into two new single-storey villa homes. The new homes were inspected by staff in February before tenants moved in shortly after.

"We are committed to creating safe, affordable homes and communities that thrive. Our intention with redevelopment is to create homes for our tenants that look just like any other home in the street."

- Maria Palumbo, CEO



Staff visiting the new homes (left to right)
Maria Palumbo, Veli Sedev, Adrianna Burnes-Nguyen,
Megan Hayward, Jo Wilson, Sonia Sheppard

MITCHELL PARK

Junction is committed to the creation of safe, affordable homes that contribute to thriving communities. We understand, only too well, the healthiest, happiest and most harmonious neighbourhoods are those where people are proud and connected to their home and each other.

Following the *Better Places Stronger Communities* transfer of housing in the Mitchell Park area, significant work has been undertaken to improve housing and maintenance, as well as the quality of life for our tenants and communities.

Every community, neighbourhood and person is different. So tailoring our approach to the streets, suburbs and the people who live in them is the best way we can create communities that thrive.

Placemaking is a people-centred approach to planning and design that harnesses the power of the local community's assets, creativity and potential to enable the holistic creation of liveable spaces that promote health, happiness and wellbeing.

Upcoming opportunities for placemaking in Mitchell Park include footpath and lighting upgrades and an emphasis on transforming the Quick Road Reserve into a safer environment for the whole community to enjoy.

Extensive master planning is now underway. This includes the redevelopment of Alawoona Parkway with a focus on housing diversity that facilitates a connected, inclusive community hub in Mitchell Park.



HOMES FOR HOMES

A social enterprise by **THE BIG ISSUE**

“Australia has a chronic shortage of 200,000 social and affordable homes, with this number predicted to grow to over 600,000 houses by 2030.”

- Steven Persson, *Homes for Homes*

Junction is Australia’s first community housing provider to commit to the *Homes for Homes* initiative - an organisation established by *The Big Issue* to increase the supply of much-needed social and affordable housing.

Under the voluntary scheme, homeowners and organisations that sell property donate 0.1 percent of each sale to *Homes for Homes*. Over time, this generates a pool of funding for social and affordable housing projects, to support people on low incomes and those experiencing or at risk of homelessness.

Once a significant funding pool is generated, *Homes for Homes* will open an expression of interest where community housing providers, including Junction can apply for funding to build

and deliver new housing. Funds raised in each state will be invested in that state, meaning all donations from Junction properties will support housing projects across South Australia.

Junction will facilitate these private donations where it offers house and land packages for sale on the open market at the full market rate, or when an affordable house and land package sells to open market. Working with development partners, Junction could drive change for funding options to increase housing stock.

Junction is supported in the initiative by development partner and growing SA property group, Qattro. Managing Director, Brad Jansen is pleased to be part of such a dynamic and collaborative approach to helping people in need.

“Every day we see the importance of housing to individuals and communities,” Brad said. “Our home is the heart of who we are, our stability and our success. Qattro is proud to partner with Junction and support *Homes for Homes* with the aim of creating more homes and better lives.”

“Identifying and supporting innovative sources of capital to create more affordable housing is crucial if we are going to truly address housing affordability, and ultimately, homelessness.”

“We have a responsibility to step up and show leadership through action. We cannot rely on Government and the public purse for both money and answers.”

- Maria Palumbo, CEO



OUR SPONSORS AND SUPPORTERS

The generosity and goodwill of the corporate and private sector, together with individual donations, is crucial to Junction’s ability to continue supporting South Australians in need.

Our Socially Responsible Business program involves commitments by organisations to join us in our efforts to improve the lives of some of the most vulnerable and disadvantaged people.

This, along with contributions made through fundraising initiatives like our Christmas Appeal, workplace giving exercises, bequests and volunteering, enable us to make a positive difference in the lives of our clients and the broader community.



REDARC REACH CONNECTS COMMUNITY



Best known for its trusted expertise in the research, design, development and manufacture of products related to electronics, Redarc has supported Junction for a number of years.

Redarc has been invaluable to Junction's work in the south, particularly *Community Connections Hackham*.

The support has been more than financial, with CEO Anthony Kittel speaking at events, staff helping to rebuild a client's backyard and a workplace giving program.

"REDARC is passionate about Junction and the impact they have on our community through the range of support services and quality housing options they provide."

"The REDARC Team has been supporting Junction since 2011 primarily focusing on the *Community Connections Hackham* centre and we can see a tangible benefit our donations provide to those using the centre."

- Anthony Kittel, Managing Director, REDARC Electronics



Tenille (Redarc) with Danielle (Junction Communications Manager)

THANK YOU COMMONWEALTH BANK



In the past year, the Commonwealth Bank of Australia's (CBA) support has made a significant difference at a grassroots level in the south and Fleurieu region.

CBA provided Junction with three \$10,000 grants from local branches as part of the Bank's centenary grant program to recognise 100 years of employee giving.

Commonwealth Bank donated \$10M to the CommBank Foundation in celebration and recognition of the milestone and this

donation funded the Centenary Grants. More than 13,000 current and retired bank employees donate a portion of their income to the program, with Commonwealth Bank contributing up to \$2M each year as well.

Dianna Foster, Manager of the Commonwealth Bank Noarlunga branch said employees nominated Junction, specifically *Community Connections Hackham*, in recognition of the much needed services it provides to the local community.

"We're thrilled to be able to support organisations like Junction in the important work they do for people in Southern Adelaide,"

"It's especially meaningful that we are able to celebrate 100 years of employee giving, by nominating an organisation to receive a Centenary Grant in our local community."

- Di Foster, Manager, CBA Noarlunga



Barbara (Redarc) pictured here with Sayaka at *Community Connections Hackham*



Di (Noarlunga Branch Manager) with Junction staff at Junction Centre, Christies Beach

COOK BARBECUE GIFT SPARKS GOOD MEMORIES



Barbecues are now living up to their true definition again for a sibling group living in one of our residential care houses in the north.

The three young people, who previously enjoyed barbecues with their family, had been missing this simple pleasure since moving into care late last year.

Now, thanks to the generosity of Cook Building, they can enjoy a 'barbie' again.

After hearing that the group had been using a frying pan to cook their meat then taking it outside to eat, the company donated a four-burner with side cart. Team Leader, Miriama Mokomoko said the new barbecue was "a blessing."

The group took carriage of their new appliance in late May but the cooler weather didn't stop them from putting the barbie to good use.

"The children in care are so excited about having their first barbecue as a family! They are busy thinking up menu ideas and yummy foods that they can use for kebabs."

"We cannot thank you enough for this. Through this kind donation we are able to help make wonderful new memories for this family."

- Miriama Mokomoko, TSS Team Leader



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AUSTRALIA

REPORT OF THE INDEPENDENT AUDITOR ON THE SUMMARY FINANCIAL STATEMENTS TO THE MEMBERS OF JUNCTION AUSTRALIA LTD

Opinion

The summary financial statements, which comprise the consolidated statement of financial position as at 30 June 2018, the consolidated statement of surplus or deficit and other comprehensive income, consolidated statement of changes in equity and consolidated statement of cash flows for the year then ended, are derived from the audited financial report of Junction Australia Ltd for the year ended 30 June 2018.

In our opinion, the accompanying summary financial statements are consistent, in all material respects, with the audited financial report, on the basis described in the summary.

Summary Financial Statements

The summary financial statements do not contain all the disclosures required by Australian Accounting Standards - Reduced Disclosure Requirements and the financial reporting requirements of the *Australian Charities and Not-for-profits Commission Act 2012*. Reading the summary financial statements and the auditor's report thereon, therefore, is not a substitute for reading the audited financial report and the auditor's report thereon.

The Audited Financial Report and Our Report Thereon

We expressed an unmodified audit opinion on the audited financial report in our report dated 28 September 2018.

Directors' Responsibility for the Summary Financial Statements

The Directors are responsible for the preparation of the summary financial statements on the basis described in the summary.

Auditor's Responsibility

Our responsibility is to express an opinion on whether the summary financial statements are consistent, in all material respects, with the audited financial report based on our procedures, which were conducted in accordance with Auditing Standard ASA 810 *Engagements to Report on Summary Financial Statements*.

BDO Audit (SA) Pty Ltd

G K Edwards
Director

Adelaide, 28 September 2018

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FINANCIAL STATEMENTS

JUNCTION AUSTRALIA LTD

(A company limited by guarantee and registered with ACNC)

Consolidated Summary Financial Report

The Consolidated Summary Financial Report is derived from the audited financial report of Junction Australia Ltd. It does not contain all the disclosures required by the Australian Accounting Standards. Readers of this report should note that reading the summary financial report is not a substitute for reading the audited financial report. The audited financial report of Junction Australia Ltd is available on request.

CONSOLIDATED STATEMENT OF SURPLUS OR DEFICIT AND OTHER COMPREHENSIVE INCOME FOR THE YEAR ENDED 30 JUNE 2018

	2018	2017
	\$	\$
Rental income	19,381,776	14,722,797
Operational grants	15,468,868	13,242,501
Income from fundraising	150,147	171,979
Other	231,035	194,813
Total Revenue for the year	35,231,826	28,332,090
Employee benefits expense	17,792,899	13,744,314
Depreciation and amortisation expense	625,571	480,186
Insurance	555,671	359,879
Client expenses	928,839	700,951
Property expenses	2,639,266	2,700,210
Repairs and maintenance	5,074,063	4,789,788
South Australian Housing Trust charge	1,318,109	1,310,726
Other expenses	3,675,130	3,252,800
Total Expenses for the year	32,609,547	27,338,853
Results from operating activities	2,622,279	993,237
Finance income	21,834	16,980
Finance costs	(87,031)	(90,276)
Net Finance cost	(65,197)	(73,296)
Increase/(Decrease) in fair value of investment property	3,792,097	(3,606,327)
Investment properties received for no consideration	5,644,000	260,000
Investment properties disposed of at no consideration	(3,003,061)	0
Net Surplus/(Deficit) for the year	8,990,117	(2,426,386)
Other comprehensive income	0	0
Total comprehensive income for the year	8,990,117	(2,426,386)

CONSOLIDATED STATEMENT OF FINANCIAL POSITION AS AT 30 JUNE 2018

	2018	2017
	\$	\$
Assets		
Current assets		
Cash and cash equivalents	8,320,675	5,404,473
Trade and other receivables	1,613,309	2,267,030
Total current assets	9,933,984	7,671,503
Non-current assets		
Investments	369,099	0
Property, plant and equipment	3,886,633	3,798,312
Intangible assets	1,058,659	603,922
Investment properties	200,057,589	193,703,643
Total non-current assets	205,371,980	198,105,877
Total assets	215,305,964	205,777,380
Liabilities		
Current liabilities		
Trade and other payables	4,014,085	2,525,154
Loans and borrowings	538,290	625,650
Provisions	1,022,899	963,476
Other liabilities	1,359,156	1,385,402
Total current liabilities	6,934,429	5,499,682
Non-current liabilities		
Loans and borrowings	6,439,424	7,350,672
Provisions	106,922	91,955
Total non-current liabilities	6,546,346	7,442,627
Total liabilities	13,480,775	12,942,309
Net assets	201,825,189	192,835,071
Equity		
Reserves	30,000	30,000
Retained earnings	201,795,189	192,805,071
Total equity	201,825,189	192,835,071

CONSOLIDATED STATEMENT OF CHANGES IN EQUITY FOR THE YEAR ENDED 30 JUNE 2018

	Retained Earnings	Asset Revaluation Reserve	Sick Leave Reserve	Mitchell Park Reserve	Total Equity
	\$	\$	\$	\$	\$
At 30 June 2016	194,775,194	30,000	19,047	437,216	195,261,457
Surplus for the year	(2,426,386)	0	0	0	(2,426,386)
Transfer	456,263	0	(19,047)	(437,216)	0
Other comprehensive income	0	0	0	0	0
Total comprehensive income for the year	(1,970,123)	0	(19,047)	(437,216)	(2,426,386)
At 30 June 2017	192,805,071	30,000	0	0	192,835,071
Surplus for the year	8,990,117	0	0	0	8,990,117
Other comprehensive income	0	0	0	0	0
Total comprehensive income for the year	8,990,117	0	0	0	8,990,117
At 30 June 2018	201,795,189	30,000	0	0	201,825,189

CONSOLIDATED STATEMENT OF CASH FLOWS FOR THE YEAR ENDED 30 JUNE 2018

	2018	2017
	\$	\$
Cash flow from operating activities		
Cash receipts from customers and funding bodies	37,643,431	29,892,793
Cash paid to suppliers and employees	(32,143,540)	(28,453,027)
Interest received	21,834	16,980
Interest paid	(87,031)	(90,276)
Net cash inflow/(outflow) from operating activities	5,434,694	1,366,470
Cash flow from investing activities		
Purchase of long term deposits	(369,099)	0
Purchase of capital assets	(2,128,859)	(3,071,412)
Proceeds from sale of capital assets	978,074	234,900
Net cash inflow/(outflow) from investing activities	(1,519,884)	(2,836,512)
Cash flow from financing activities		
Proceeds from borrowings	0	1,025,500
Repayment of borrowings	(998,608)	(567,571)
Net cash inflow/(outflow) from financing activities	(998,608)	457,929
Net increase in cash and cash equivalents	2,916,202	(1,012,113)
Cash and cash equivalents at beginning of the financial year	5,404,473	6,416,586
Cash and cash equivalents at end of the financial year	8,320,675	5,404,473



OUR RESOURCES

OPERATING RESULT

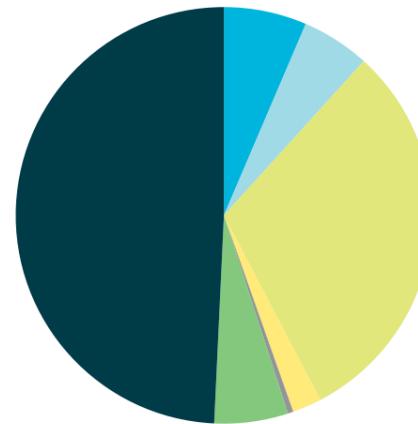
During 2017/18, Junction recorded a total operating revenue of \$35,231,826, an increase of 24% from the prior year.

The consolidated surplus from operating activities of \$2,622,279 has strengthened from 2016/17 as we continue to focus on improving profitability to support capital to develop new housing for those in need.

CAPITAL RESULT

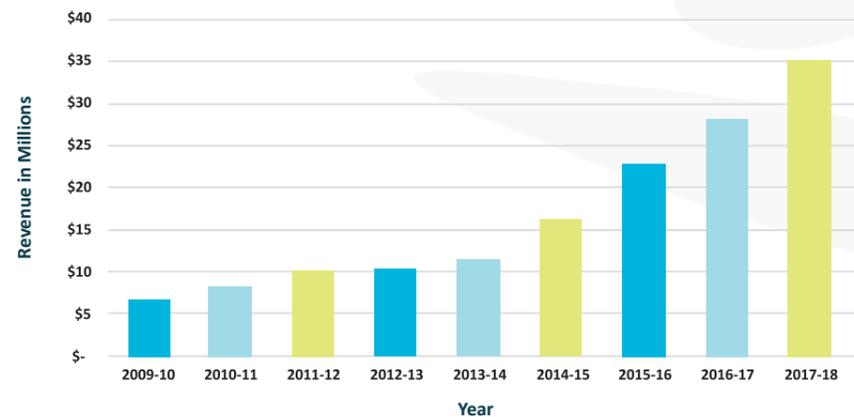
A revaluation of Junction investment properties has led to an increase in value of \$3,792,097 which is reflected in the total comprehensive surplus of \$8,990,117. This is 1.9% of the total investment property value.

TOTAL EXPENDITURE IN 2017/18



Admin	\$2,098,470	6%
Asset Management	\$1,724,311	5%
Children & Youth	\$9,976,786	31%
Community Engagement	\$742,999	2%
Families	\$138,962	1%
Homelessness & DV	\$1,866,809	6%
Housing	\$16,061,210	49%

GROWTH IN REVENUE



Year	2009-10	2010-11	2011-12	2012-13	2013-14	2014-15	2015-16	2016-17	2017-18
Growth in Revenue	\$7M	\$8M	\$10M	\$11M	\$12M	\$16M	\$23M	\$28M	\$35M



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