



ANNUAL REPORT

2013/2014

Strengthening lives and communities

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ABOUT US

From Crisis to Connectedness



Our Services

Community Development Programs

- Family Connections Centre – Hackham
- Community Connections Centre – Seaford Meadows
- Onkaparinga Youth Services – Youth Centres at Aldinga, Reynella and Christie Downs
- Southern Practice Centre for professional development and research in partnership with Flinders University
- Volunteers.

Family Services

- Fleurieu and Kangaroo Island Domestic Violence Service
- Point of Engagement – parents with substance abuse issues
- Sexual Abuse Counselling Service
- Parent Adolescent Counselling Service
- Effective Parenting Courses and playgroups
- Kangaroo Island Community Services Centre
- Siblings in Focus
- Christmas hampers.

Services for Vulnerable People

- Outer Southern Youth Homelessness Service
- Junction House – supported accommodation for homeless young people
- Outer Southern Generic Homelessness Service
- Fleurieu & Kangaroo Island Homelessness Service
- Partners in Recovery for adults with chronic mental health issues
- 24/7 Residential Care for children and young people under the Guardianship of the State Minister responsible for Child Protection
- Youth Connections Mentoring Program
- Nexus – assisting children to strengthen their connections to family, school and community.

Junction & Women's Housing

- Develop and provide high quality and affordable housing
- Tenancy and asset management.



Junction Australia is a trusted and leading provider of quality community support and housing services. Junction Australia strengthens lives and communities across Australia by dynamically responding to the changing needs and demographics of the communities in which we work.

Our clients are supported to overcome barriers, access opportunities and pursue their hopes and dreams.

Our Vision

The value of all groups and individuals is actively demonstrated by the way that they are included and enabled to participate in their communities.

Together we:

- Dynamically respond to identified needs
- Encourage and support people to thrive
- Provide vibrant and inclusive places for people to connect.

Our unique services and innovative approaches focus on:

- Contributing to the safety and well-being of children
- Empowering and equipping young people to live well in the community
- Promoting and supporting the safety and effectiveness of families and relationships
- Providing safe places for people to meet, work, learn and play
- Providing affordable and appropriate places to call home.

Our Values

Junction Australia aspires to deliver high quality, flexible and responsive services that are underpinned by the following core values:

- **RESPECT** Every person deserves to be treated with respect
- **TRUST** Safety and trust are the foundations of healthy families and relationships
- **INCLUSION** Inclusive communities value and embrace diversity
- **INTEGRITY** Acting in a way that is honest, just and open to others.

FROM OUR CHAIR

2013/14 was a transformative year for Junction Australia. While we continue to be driven by a strong set of values, the organisation is very different one from twelve months ago.

Following a successful merger with The Women's Housing Association, Junction and Women's Housing Limited has achieved Tier 1 Registration under the National Regulatory System. We have also acquired a substantial number of new properties through the Transitional Housing Program and our development activity. We now have over 1000 tenancies under management and are well poised with a strong balance sheet and proven capacity for substantial further growth as a partner of government and the private sector.

This year we helped 6,500 people, more than ever before, although our overall expenditure on community, youth and homelessness programs was only marginally greater than last year. Our community service programs operate in metropolitan Adelaide, the Fleurieu and Kangaroo Island. They provide support ranging from early childhood intervention programs, emergency accommodation services for children and support to the homeless, through to operating youth and community centres.

Our operating result was a small surplus (\$143K) with group revenues increasing by \$0.96m to \$11.53m.

Income from sponsorships, donations and philanthropic grants grew by 57% enabling us to do more in areas such as family counselling, early childhood intervention and the operation of Community Centres. One of our major challenges going forward as we seek to diversify our sources of income will be to further expand income from sponsorships and partnership programs.

During the year we made important progress in refining our strategy. Central to our integrated 'Crisis to Connectedness'

approach is the notion that we not only provide people with affordable homes but connect them to, or provide them with, the support services that they need. As we grow we intend to transplant ourselves into those defined geographical regions across Australia where we can achieve sufficient critical mass to make a real and sustainable difference.

Our Board changed considerably too. I would like to acknowledge Joanna Beaumont and Alison King who stepped down during the year and I thank them for their important contribution to the organisation's development. The Board welcomed Penny Gale and Rebecca Foster and was further strengthened through the addition of Pauline Rooney, Ann Nelson, Helen Thorne and Linda Gentilcore who joined the Board as a result of the merger with Women's Housing.

I wish to pay tribute to the commitment, hard work and support of all my fellow Board members, and to the inspirational and energetic leadership of our Chief Executive Graham Brown and his management team.

I acknowledge the support that we have received and continue to receive from our stakeholders. Junction Australia operates a number of programs on behalf of federal, state and local governments, as well as receiving federal government funding for our housing programs, and, of course, our programs rely on partnerships with companies and individuals. The Board believes that the maintenance and enhancement of these relationships is critically important to the organisation's ongoing success.

Lastly, I would like to acknowledge the outstanding work of our staff and volunteers. Many of our people operate in difficult and often trying circumstances and they are the lifeline to the many people who need us. The Board is very grateful for their efforts.

Mike Canny - Chair, Junction Australia



Junction Australia Board, from left to right:

Rebecca Foster, Mark Hayward, Graham Brown (CEO), Helen Thorne, Mike Canny (Chair), Paul Carberry, Pauline Rooney, Penny Gale, Kathryn Govan, Ann Nelson, Linda Gentilcore.

FROM OUR CEO

Far from being overwhelmed by the magnitude of the challenges that confront our Australian society, Junction Australia remains optimistic about the potential to transform lives and communities by effecting individual and societal change. We have valued the opportunity to work collaboratively with government and other community agencies as together we engage with our clients and tenants, standing alongside as they courageously navigate their own unique pathways toward increased independence, resilience and connectedness.

During this year, Junction Australia (JA) transformed into an integrated 'group' structure with JA (the parent entity) transferring its housing assets and operations into a new 'sister' company limited by guarantee. This new housing company subsequently entered into a landmark merger with The Women's Housing Association to become known as 'Junction and Women's Housing Ltd' (JWH). This merger honours and upholds the heritage of two mature organisations by blending their missions and resources, complementing each other's strengths and energising their consolidated capacity to increase housing supply and to provide high quality tenancy management services.

A cornerstone merger commitment is the undertaking to allocate at least 30% of all new generic housing to women who

have experienced domestic violence. This commitment is being activated through allocation of 12 new townhouses out of 36 new affordable homes constructed under JWH's 'Vibrant North' Strategy in the Northern Adelaide region.

Our Community Services division has focused upon further development of our innovative service delivery models. Results-Based Accountability approaches have been implemented in many services to measure and verify the outcomes attained by children and young people. Further validation of service quality and effectiveness was achieved when Social Ventures Australia conducted a 'Social Return on Investment' assessment on JA's leading edge 'Point of Engagement' (PoE) program.

Every day, in every corner of our organisation, I am pleased to report that extraordinary things are happening between our staff and the people that they are engaging with, and the seeds are being sown for transformational change in both lives and communities. Our staff and volunteers are the heartbeat of what we do and I acknowledge and applaud their commitment and contribution.

Finally, I extend sincere thanks to our Board Directors, funders, donors and supporters for being ready and willing to help Junction Australia make a real and significant difference!

Graham Brown - CEO, Junction Australia



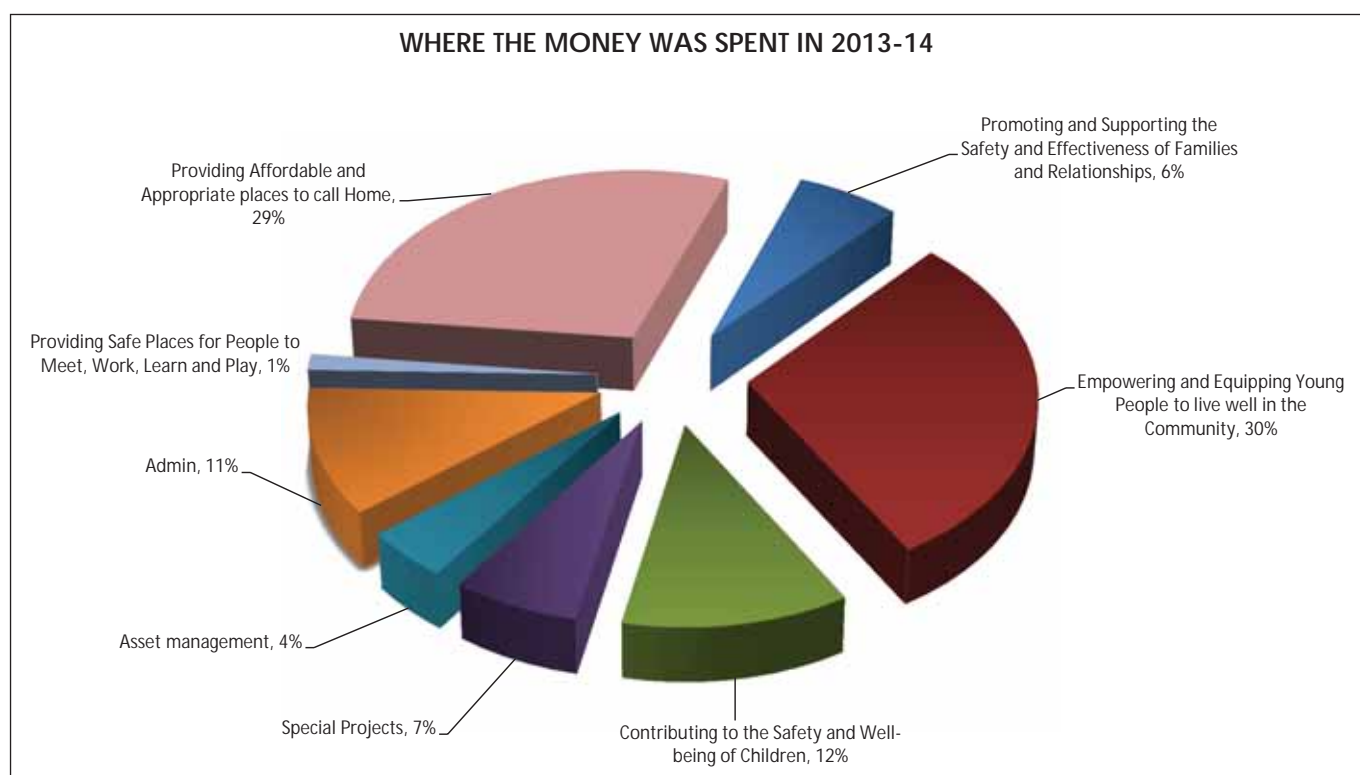
FROM OUR TREASURER

Junction Australia is pleased to have generated a strong financial result in a year of great change.

The outcome from Continuing Operations is very healthy considering the investment undertaken in key strategies around the organisation's legal structure and merger of its housing operations with The Women's Housing Association. These strategic decisions have been taken to increase the stability and predictability of our revenue streams.

The Board has maintained its commitment of directing 100% of donations received to the services provided by Junction Australia. Administrative costs for those services are funded internally.

Kathryn Govan



Operating Activities

Operating Revenue of \$11.5m was generated in 2013-14, representing a 9% increase from the prior year. Over the last 5 years, the increase in Operating Revenue is 67%. Social Housing rents contribute the largest component of the increase.

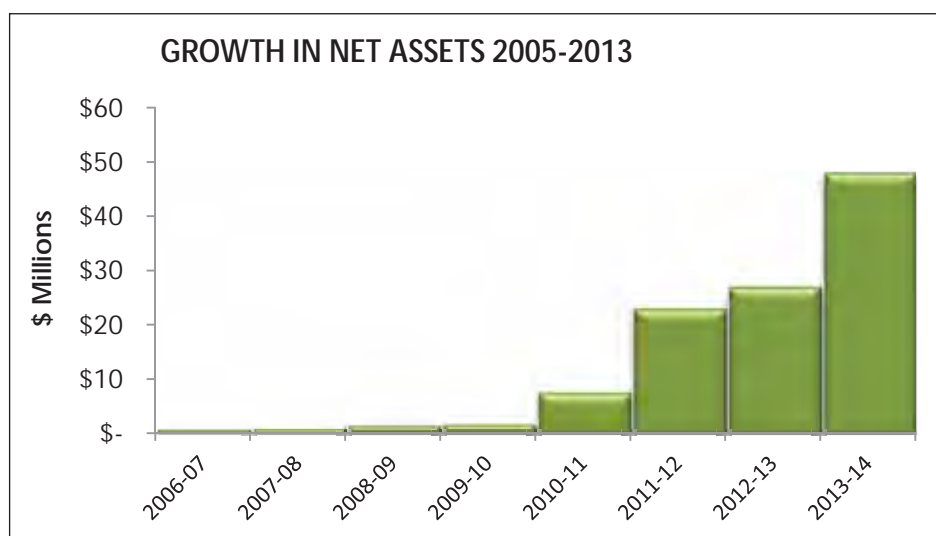
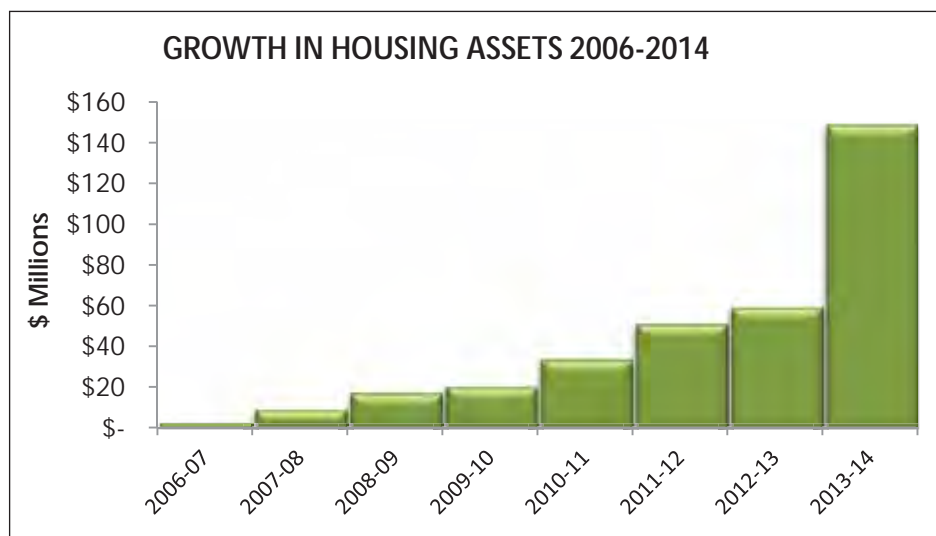
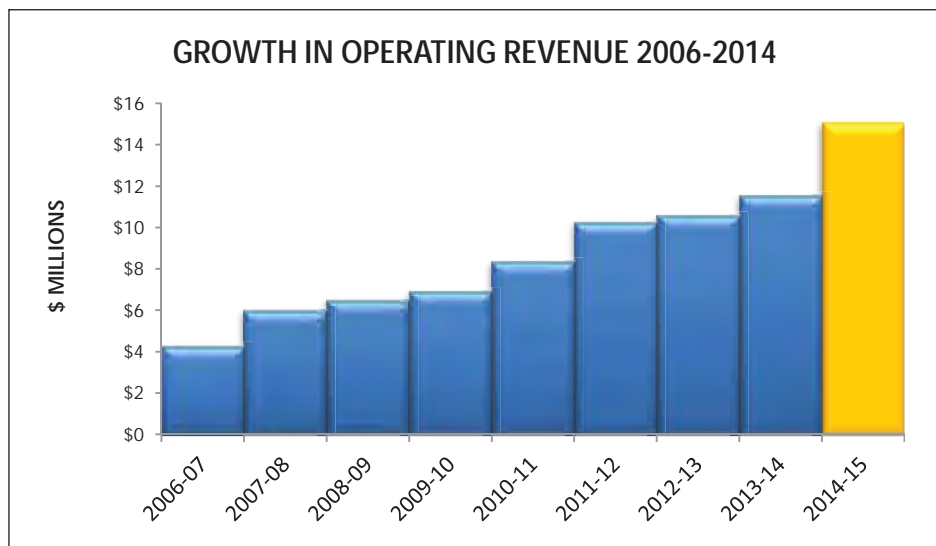
The consolidated surplus from Continuing Operations for Junction Australia for 2013-14 is \$143,431. This is down from \$440,256 in the previous year, and this is largely a reflection of the level of investment into the strategic priorities of the organisation.

Capital Growth and Activities

Capital revenue was \$20,312,082, largely as a result of the equity increase from the merger with the former "The Women's Housing Association" (\$15,384,692). An additional \$4,797,500 was received in the form of capital grants towards the Vibrant North Capital Development project.

This strengthening of the financial position of Junction Australia will allow future leveraging to increase the level of resources available to provide important services to the community into the future.

The merger with The Women's Housing Association is the primary reason for the 77% growth in the net asset position of Junction Australia. This increase in equity, largely through the increase in the number of investment properties, provides an important injection into our capacity to generate and use financial resources to further achieve the strategic objectives of the organisation.



The 2013-14 Annual Financial Statements are provided in a concise format at the back of this Annual report. A full version can be provided upon request to the Chief Executive's Office.

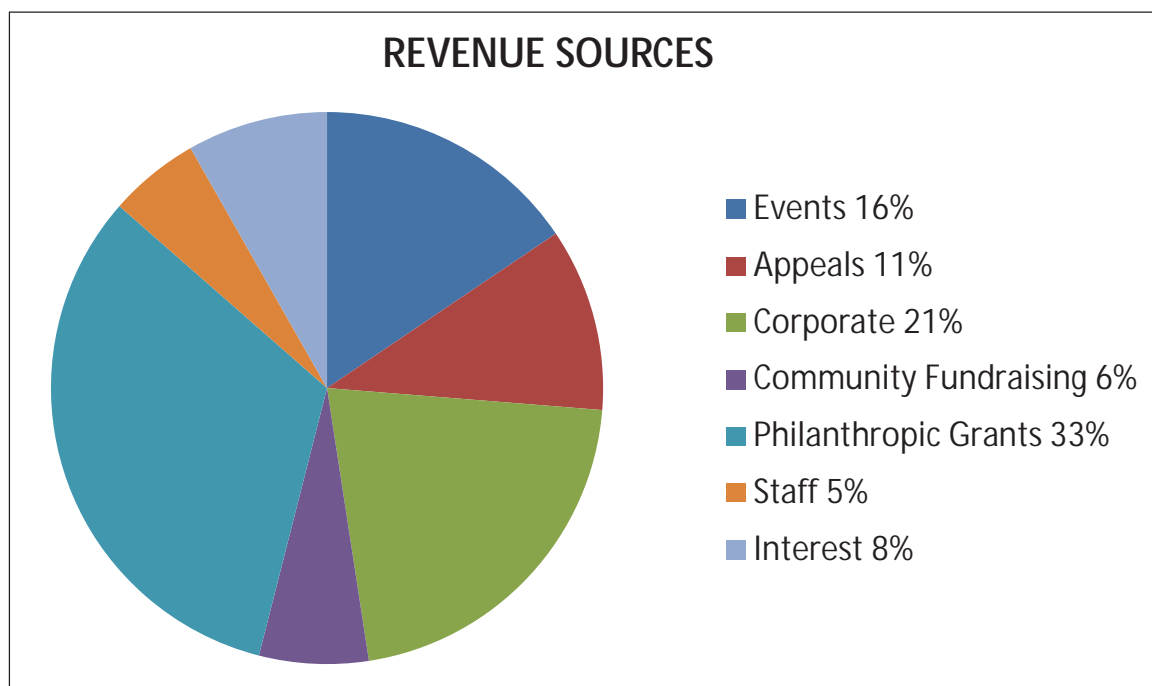
FROM OUR TREASURER

Family Benefit Fund

Junction Australia directs its fundraising income to the Family Benefit Fund (FBF). This income is generated from sources such as special events, appeals, workplace giving, community fundraising, corporate and philanthropic donations. It supports life-changing programs that attract limited or no government funding.

Family & Sexual Abuse Counselling	\$47,062
Point of Engagement	\$60,888
Family Connections Centre at Hackham	\$24,996
Community Connections Centre at Seaford Meadows	\$21,000
Effective Parenting	\$17,243
Christmas Hampers	\$6,904
Total Allocations	<u>\$178,093</u>

Funded from	
2013-14 Fundraising Revenue	\$159,191
Funds drawn from FBF Reserve	\$0
2013-14 other operational sources	\$18,902
	<u>\$178,093</u>



OUR REVENUE BASE

Government Grants

Junction Australia thanks National, State and Local Governments for the significant funding they provide in the form of service contracts and one-off projects to our organisation to assist many disadvantaged South Australians.

Department for Education and Child Development (DECD)

- Families SA - Alternative Care
- Families SA – Adolescent Brokerage

City of Onkaparinga

- Onkaparinga Youth Services
- National Youth Week
- Children and Families Program
- Community Grants
- Hackham Family Connections
- Healthy Active Lifestyles Onkaparinga (HALO)

SA Health

- SA Health – Southern Adelaide Local Health Network
- Parenting SA
- Housing and Accommodation Support Partnership Program

Department of Education, Employment and Workplace Relations (DEEWR)

- Early Childhood Education and Care - Crèche

Department of Social Services (Federal Government)

- Emergency Relief Program
- Communities for Children (through Anglicare)
- National Rent Affordability Scheme

Department for Communities and Social Inclusion (DCSI)

- National Affordable Housing Agreement and National Partnership Agreement on Homelessness – funds Specialist Homelessness Services and Domestic Violence Services
- Housing SA
- Affordable Housing Innovations Fund
- Community Housing
- Supported Tenancy Scheme
- State Capital Grants
- Community Benefit SA – one –off grants
- Community Benefit SA – Special Youth and Community Grants
- Community Benefit SA – Homelessness Innovation Fund
- Family and Community Development Program – Counselling Services
- Office for Youth – Youthconnect grants program
- Disability SA – Exceptional Needs Unit

Flinders University – School of Social Work and Social Planning

OUR REVENUE BASE

Our Sponsors



Corporate and In-kind Donors

- 42 Mighty
- Allenvale Pty Ltd
- Andy's Tyre and Battery
- Area Constructions
- Barkuma Inc
- Book Boys
- Cellarbrations at Flagstaff Hill
- Centour Consulting Pty Ltd
- Chocolicious Chocolate Hampers
- Business SA
- Clinpath Laboratories
- Community Sector Banking
- Cove Print
- EMDF Consultancy
- Event Photo
- Delta Force
- Donut King Seaford
- Flinders University Post Office
- Fox Creek Wines
- Frontline Developments
- Game Traders
- GasWorks - Morphett Vale
- GoZone
- Grating Industries
- Hahndorf Hill Winery
- Haselgrove Vignerons Pty Ltd
- Hidden Door
- Housing Action Network
- Injury Management Professionals
- Intax Consulting
- Kath Moore & Associates
- Lilly's Doggy Day Care
- Lucas Earth Movers Pty Ltd
- Manufacturing Focus
- Maxwell Wines
- Neighbourhood Watch Area 447
- Nelson Advisory
- Nicklebray Vineyards
- O'Sullivan Beach Kiosk and Boat Ramp
- Panther Club Inc
- Prime Auto Care
- Rotary Club of Noarlunga
- Sammells
- State Surveys
- SMR Automotive
- TC's Fruit and Veg
- The Best of Marion and Morphett Vale
- The CEO Institute
- The Original Open Market
- Wayne Phillis Ford Pty Ltd
- Wendy Davidson Enterprises
- Wistow Locks Alarms General Repairs
- Yankalila & District Over 50's Club Inc
- YWCA Karuna Club
- Zaina Stacey Pty Ltd

Philanthropic Grants

- Coopers Foundation
- Commonwealth Bank
- Million Dollar Round Table
- Morialta Trust
- Telstra Kids
- Wyatt Benevolent Institution

Individual Donors

Almost 300 individual and families gave financial or in-kind gifts to support our work in 2013/14.

Socially Responsible Business Partners

In 2013/14 we celebrated achieving 15 Socially Responsible Business Partnerships. We hosted two Business Breakfasts with key note speakers including Steven Marshall, State Liberal Leader and Raymond Spencer, Chair of the South Australian Economic Development Board.



We gratefully acknowledge the support of our Business Ambassador, Frank Seeley, our Media Ambassador Brenton Ragless and welcome Libby Kosmala as our Community Ambassador.



Raymond Spencer



OUR REVENUE BASE

Fundraising

La Dolce Vita

As a Telethon Supported Charity, Junction Australia participated in the 2013 La Dolce Vita fundraising lunch at Longview Winery in October. Thanks to the generosity of our supporters, we raised more than \$4000.



Feet on the Street 2013

An established part of our annual fundraising program, this year saw a team of almost 50 people run or walk to raise funds in the City to Bay Fun Run. Brenton Ragless our Media Ambassador completed the full 12km alongside CEO Graham Brown and John Smith (race no. 11253 in photo), who competed in his 30th City to Bay and successfully raised more than \$4000!



Southern Community Carols

Junction Australia's 'Sing Stars' featured in a packed Community Carols program on Sunday 15 December at Hickinbotham Oval, Noarlunga.

The group comprises 11 young people who attend the Southern Youth Exchange, one of three youth centres run in partnership between Junction Australia and Onkaparinga Council. The oldest group member is 15 and the youngest is 9 years old.

Junction Australia was the charity of choice for the Carols and we are very grateful to the Panthers Club for their support.



"The Sing Stars program has been running for two years now. It is very popular with the young people who not only learn basic vocal skills, but form new friendships and grow in self-confidence. Each week we do vocal exercises and harmonies using popular music that the young people identify with – we have lots of fun!"

Michelle Byrne, choral instructor for the group.



Other fundraising activities during the year included:

- Sale of Take 9 Movie Cards
- People's Choice Lottery
- Junction Australia Quiz Night
- Minerds Bell Film Night
- Flinders University LPO Christmas Raffle
- Melbourne Cup Luncheon
- Rock Doctors' 'Gig'
- Minerds Bell BBQ at the gates of the Royal Show
- Winter Appeal

Christmas Appeal

This year's Appeal was our most successful yet with four organisations running Wishing Trees which provided gifts for all the children known to our Family Centres and the young people living in Junction Australia homes. We provided 182 hampers to struggling families and raised more than \$17,000 to support the work of our Family and Youth Services.



The Christmas Appeal was made possible by support from Gray Advertising and four Flinders University Marketing students who assisted with the research and preparation - Amy Whitburn, Brandon Bailey, Robyn Marcus and Amanda Bakker.



CONTRIBUTING TO THE SAFETY & WELLBEING OF CHILDREN

Nexus

The Nexus program has been specially designed for children aged 6-10 who sometimes display destructive and/or harmful behaviours and might be having difficulty in school. It aims to build on the children's strengths and interests while developing their communication skills, problem solving skills, pro-social behaviours and self-confidence. Nexus supports children in the context of their home, family, school and community and is focused on their safety and well-being.



Nexus provides a case worker who works with each child to build on their strengths and learn appropriate ways of expressing their feelings.

Point of Engagement

The Point of Engagement (PoE) Program's primary aim is to improve the health and safety of vulnerable infants through engagement with, and provision of ante and post-natal support to parents whose substance misuse poses a high risk to the well-being of their new born babies.

In early 2014 a Social Return on Investment Analysis of PoE was carried out to understand, measure and value the impact of the program.

Key Findings:

- PoE generated a net positive social return on investment, with each \$1 invested in 2011/12–2012/13 creating approximately \$2.50 of social and economic value
- The most valuable outcome of the program was the safe reunification of families, which created substantial benefits for mothers, their new born babies and young children
- The community service providers and government agencies working in partnership with PoE to support the mothers also benefit from an ability to reallocate funding and focus on providing their core services.

Key Client Outcomes (re: substance use):

- 41.2% of clients reported complete abstinence whilst on the program
- 41.2% of clients reported a sustained reduction
- 17.6% reported relapse/increase or no change whilst on the program.

PoE's key worker is undergoing training to become a Certified Infant Massage Instructor with the International Association of Infant Massage (IAIM) to teach the First Touch Program. IAIM are official partners with the World Health Organisation. The IAIM program is highly effective with vulnerable infants and their families presenting with multiple complex issues.



Siblings in Focus



Siblings in Focus aims to support and connect siblings in families with children aged 0 – 12 with disabilities or developmental learning delays to access appropriate services, groups and a range of activities.

Calling Junction Australia Home

Clanree and Parkview Houses provide emergency, respite and short to long term accommodation for sibling groups and unrelated children aged between 5 – 12 years (Clanree) and young men and women aged 11 – 14 year old (Parkview) under the guardianship of the Minister.

“Our Young Person arrived home from school and stated that he needed a costume for tomorrow at school for the Book Week Parade. After some rummaging in the dress up box and calls for assistance to other JA programs, an outgrown Karate suit was eagerly tried on. It was an instant hit! After the football season finished, this young person joined the Karate club, trained twice a week and moved up 3 belts!”



Fast Facts

In the year 2013/14:

- 8 young people engaged with Nexus, which began in May 2014
- While engaged with PoE, 4 families kept their newborn babies (previous children had been removed)
- 23 parents and 33 children engaged with the PoE program
- Our PoE worker undertook 126 home visits and had 686 phone/text contacts
- 29 young people lived at Parkview
- 3 siblings have lived at Clanree for the past three years
- 116 children participated in the Siblings in Focus program.

EMPOWERING & EQUIPPING YOUNG PEOPLE TO LIVE WELL IN THE COMMUNITY

Youth Connections

Our Youth Connections Program provides a high-quality mentoring service to all children and young people living in our residential care homes, through one-on-one interaction and group activities. The program offers clients the opportunity to develop social skills by promoting and supporting participation in community life that many of them have not previously experienced. It is wonderful to see the personal growth they can achieve.



During the year 7 weekly programs ran including:

- Life through a Lens (photography program)
- Independent Living Skills
- RAGE (anger management program)
- Art Attack
- DRUMBEAT (DJEMBE drumming)
- Surfing
- BBQ Breakfast.

Gulfview House

"Do what you can, where you are, with what you can"

Gulfview House provides residential care for young women under the guardianship of the Minister. Gulfview has a 'chill out room' with an 'inspiration board' where staff and young people write quotes and reflections to encourage each other.



Junction House

Junction House provides short term supported accommodation for young people who are homeless or at risk of homelessness.

At one of the fortnightly House meetings, the young people suggested a 'theme night' to support the home like environment. Everyone worked together to create decorations, meal ideas and corresponding costumes. The Italian Night included a meal of homemade recipes including lasagne, spaghetti carbonara, garlic bread and gelato. Italian music played while the meal was prepared and everyone told stories and laughed together. The young people even offered to help clear up!

Sarah's Story*



Sarah has been working alongside her JA worker for 2 ½ years.

Sarah has experienced family violence and struggled with alcohol abuse. She and her

worker have talked a lot about her interest in writing and travel and her passion for fashion. They have discussed how her decisions and choices can detrimentally affect her ability to work in specific jobs and that a criminal record can also prevent her from travelling.

Gradually her confidence has built and when she successfully completed a Diploma Sarah realised she is an intelligent and capable young woman. She understands that gaining the job she wants will give her freedom to plan and experience life in a new way.

Sarah still struggles to believe in herself and needs a lot of encouragement, but she has now been accepted at the University of South Australia and is meeting other like-minded people and even being asked for her assistance with assignments.

Most recently, Sarah has been accepted into private rental and secured part time employment. She is determined to realise her dreams.

** Identity has been changed to ensure privacy.*



Fast Facts

In the year 2013/14:

- Junction House supported 34 homeless young people
- 35 young men lived at Mulberry Court
- 17 young women lived at Gulfview
- Youth Connections engaged with 43 young people living with Junction Australia and 61 young people from the local area
- Outer Southern Youth Homelessness Service assisted 2130 clients
- Over 1000 individual young people attended 95 programs run at our 3 youth centres at Aldinga, Christie Downs and Reynella.

'Free, creative, intuitive'

DJ Seb visits Mulberry Court and teaches the boys in a 1 to 1 session how to use different styles of mixing for hip hop music. This allows the young people to express their feelings and respond to their experience of life in a socially acceptable way without judgement.

PROMOTING & SUPPORTING THE SAFETY & EFFECTIVENESS OF FAMILIES & RELATIONSHIPS

“Who’s in Charge?”

This parenting group training specifically addresses the problem of adolescent’s /children’s abuse in the home towards their parents and/or siblings. From the analysis of the groups run during 2013/14, feedback before one course indicated:

- 50% of parents experienced abusive behaviour towards themselves and siblings (including physical, verbal, property abuse, and other controlling behaviours)
- The other 50% noted that the abusive behaviour was towards siblings mainly, with some verbal abuse and yelling towards themselves.

Group feedback after the course:

- All participants felt less isolated by being able to share in a group
- All reported they no longer felt fully to blame for their child’s behaviour
- All showed an increase in their ability to cope with their child’s behaviour.



“I realised that my own behaviour and reactions can have a huge impact on situations”

“I felt better knowing that I am not the only one”

“Learning about boundaries was really good for me”

Client feedback.



On 30 November 2013, local stakeholders in collaboration with members of the Fleurieu Violence Against Women Collaboration held a White Ribbon event at the Victor Harbor Farmer’s Market. Visitors to the stall were encouraged to sign the pledge “I swear never to commit, excuse or remain silent about violence against women...this is my oath”. Over 450 white ribbons were distributed that morning and over 200 people signed the pledge.

"For the past two years my daughter has participated in art, cooking, dance and music programs run through your Centre. In this time I can honestly say it has changed our lives for the better.

As a mother, I have watched my child interact with her peers and group leaders, she is learning and having fun. As a family, we have quality conversations discussing what she has learned, enjoyed and experienced. And I have learnt a new skill... I am now painting and drawing for myself. I have even been commissioned to do a piece.

With every visit we learn more, experience more, and our eyes are opened up to a world of talent and creativity. I think these are the building blocks of a happy life."

A Happy Mum, OYS Reynella Enterprise and Youth Centre

Personal Safety for Women

A successful local collaboration between Goolwa Primary School, National Karate Academy and Junction Australia provided 9 women with a 6 week course on personal safety. The women learned skills to manage and gain confidence in their personal safety, including information about services to contact if their safety is at risk. Every woman reported feeling more confident and connected to their community as a result of completing the course.

Fast Facts

In the year 2013/14:

- 182 Christmas Hampers were provided to support struggling families, benefiting more than 728 individuals
- 'Partners in Recovery' aims to support people with severe and persistent mental illness and complex needs. The service operated on Kangaroo Island from November 2013 assisting 6 clients and collaborating with more than 15 local service providers every month
- Our Counselling Services provided 494 counselling sessions
- There were 94 attendances at the 'Who's in Charge?' parenting courses
- Our Exceptional Needs Unit provided 356 face-to-face contacts
- The Fleurieu & KI Homelessness Support Service engaged with 264 individuals and families
- The Fleurieu Domestic Violence Service supported 81 women
- The Kangaroo Island Domestic Violence Service (KIDVS) supported 33 women
 - More than 30 women attended the KI Women's Domestic Violence Support Group
 - 73 individuals and families received Emergency Relief funding from the Kangaroo Island Community Service Centre through the KI DVS Support Worker
 - The Outer Southern Generic Homelessness Service assisted 559 client and delivered 2216 1 on 1 sessions (phone or home visit).

PROVIDING SAFE PLACES FOR PEOPLE TO MEET, LEARN, WORK & PLAY

Inclusion is a core value of Junction Australia. We recognise that healthy, inclusive communities require:

- access to safe and welcoming places
- activities and events that encourage and enable parents and children to gather and to interact with each other and with services providers.

Our two Family Centres at Hackham and Seaford Meadows and our Community Centre on Kangaroo Island operate under the philosophy of providing families and other community members with opportunities to 'meet, learn and play'.

Family Connections Hackham

This Centre was originally established in 2002 to provide support and information in a family friendly, local environment. Our focus is to provide programs and opportunities for families with children 0–12 years old living in the Onkaparinga area.

The range of programs, events and services varies slightly from term to term, but can include:

- playgroups
- parenting courses
- after school Kids Club
- cooking/nutrition
- Siblings in Focus
- visiting midwife.



Community Connections Seaford Meadows

Opened in 2009 Community Connections Seaford Meadows is used extensively by a range of community groups.

Activities include:

- Playgroup/ Mums and Babies groups
- Kids Club & Cooking/Craft Club
- Parenting courses
- Art workshops.



Kangaroo Island Community Services Centre

The Kangaroo Island Community Services Centre (KICSC) works collaboratively with groups, individuals, other organisations and government agencies to develop and deliver an increasingly diverse range of support and intervention services. These services enable individuals and families to cope more effectively with their current circumstances and make positive choices for the future. The KICSC has established corporate partnerships and alliances with groups that share our desire to assist disadvantaged families and individuals living and residing on Kangaroo Island.

Services at the Kangaroo Island Community Services Centre (KICSC) consist of:

- Junction Australia - Kangaroo Island Domestic Violence Service
- Junction Australia – Kangaroo Island Homelessness Support Service
- Junction Australia – Emergency Relief Program
- Junction Australia – Partners in Recovery
- Life Without Barriers – Individual Psychosocial Rehabilitation and Support Service
- Uniting Communities - Family Relationship Centre
- Relationships Australia - Gambling Counseling
- Regional Development Australia, South Australia
- Housing SA
- Families SA
- Other organisations also use the Centre for community projects and education.

Fast Facts

In the year 2013/14:

- 1320 individuals and families have benefited from the Kangaroo Island Community Services Centre
- 554 individuals and families have attended Community Connections Seaford Meadows
- There have been 5,515 attendances by families, children and volunteers at Family Connections Hackham



With the help of a volunteer gardener, the children at Family Connections Hackham enjoy seeing vegetables grow from seed, help pick them and then enjoy eating them as part of their cooking time together. Many of these children do not have gardens of their own.

PROVIDING SUSTAINABLE, VIBRANT & AFFORDABLE PLACES TO CALL HOME

Together we provide more housing outcomes

Junction & Women's Housing was established on 1 May 2014 as a result of a merger between Junction Housing and The Women's Housing Association. Junction & Women's Housing now provides housing for over 1000 households making us one of the largest providers of community housing in the state. A major objective of the merger was to provide more and better outcomes for tenants, and especially those women who have experienced domestic violence. It combined the strengths of Women's Housing in meeting the needs of women and families, with the property development and social housing expertise of Junction Housing, and the respected community service provision of Junction Australia. Together with our partners we look forward to building on the legacy of both organisations and to Junction & Women's Housing providing more housing outcomes that strengthen lives and communities.

Junction & Women's Housing



The Junction & Women's Housing Action Group (JWAG) is a tenant led committee for tenants of Junction & Women's Housing (JWH). JWAG members are involved in the activities of the organisation, and have an opportunity to influence and guide the way in which services, tenant programs and events are delivered to the JWAG community.

Junction & Women's Housing Achieves Tier 1 Registration

April 2014 marked the introduction of the National Regulatory System for Community Housing (NRSCH) in South Australia. The NRSCH aims to ensure a well governed, well managed and viable national community housing sector that meets the housing needs of tenants and provides assurance for government and investors. The National Regulatory Code sets out the performance requirements that registered housing providers must comply with in providing community housing under the National Law. Effective 1 July 2014, Junction and Women's Housing achieved Tier 1 registration. This brings with it the highest level of performance requirements and regulatory engagement. It demonstrates that Junction & Women's Housing operates on a large scale, has a commitment to ongoing, significant development activities and maintains the highest standards of service provision to tenants and the community.



Vibrant North

Junction & Women's Housing is a leading developer of social and affordable housing. Adopting an integrated approach to social and asset issues we have worked with government, private partners and financiers to develop the \$9.1 million Vibrant North proposal which is delivering 36 new homes in the City of Playford. On completion these houses will provide homes for people who are experiencing social or economic disadvantage including those with disabilities and women and children who have experienced or are at risk of domestic violence. We will be partnering with leading support agencies including Northern Domestic Violence Service and Leveda to ensure that tenants are supported to sustain housing outcomes and build their capacity for social and economic participation. At 30 June 2014, six houses had been completed and we look forward to contributing to a vibrant northern community as houses are completed in the coming months and people make them their homes.

Fast Facts

As at 30 June 2014

- 817 properties were managed by JWH
- 1720 people called JWH 'home'
- 2443 people had received housing through JWH in the previous 12 months



"The business of community housing is diverse and dynamic, and the sector's evolution in recent years demonstrates what can be achieved not only for individuals, but for whole communities. In this context more and more providers are building their capability and achieving outcomes through place based partnership initiatives. Further, as social enterprises and community anchors, Community Housing Providers have become key partners in urban regeneration and renewal of public housing estates".

Extract from presentation by Karen Walsh – General Manager, Housing Services and Renewal – SGCH at the JA Annual Conference, 29 May 2014.

TOGETHER WE

'By the Community, for the Community'

Celebrating the Completion of the Duplication of the Southern Expressway

On 22 June 2014, Junction Australia, in partnership with the Department of Planning, Transport and Infrastructure (DPTI), and in collaboration with more than 80 other local businesses, community groups, schools and councils, hosted a community celebration on the new Expressway, under the bridge at the Panalatinga Interchange.

The event provided the South Australian community, and in particular those living or working along this north-south corridor, the opportunity to experience the expressway, tour its key landmarks, explore the new western recreational path and enjoy a unique, one-off perspective of this significant development. This community celebration was structured to be an affordable, family fun day, appealing to people of all ages.



Young people from The Volt Youth Centre at Aldinga served breakfast to VIPs.

Junction Australia's record breaking attempt to create the longest line of footprints topped off at 512.



ABC Radio broadcast live from the event including an interview with Graham Brown, CEO, Junction Australia.



Premier Weatherill waves the chequered flag for the Cycling Challenge.

A key objective of the event was to facilitate a Community Chest through fundraising to bring enduring benefits to the population of the South, in line with JA's community service objectives.

The day commenced with a Cycling Challenge using the full length of the Freeway, during which a special Reception acknowledged the significance of the project and was attended by the Premier and other key stakeholders.

Between 5000 – 6000 people attended and participated in a range of activities including site tours, stage and street performances, children and youth activities, exhibitions, construction equipment displays, community service demonstrations, a free sausage sizzle and more.

Junction Australia was proud to play a pivotal role in this historic event. Special thanks also to Major Sponsor Lend Lease, and to the many volunteers and young people who contributed to the running of this event.



TOGETHER WE

Peak Bodies and Networks

Junction Australia is an active member of the Peak Bodies and Sector Networks listed below. Junction Australia often plays a leadership role and makes a significant contribution to the achievement of the agreed objectives of many of these groups.

National and Statewide

- Association of Major Community Organisations (AMCO)
- Australian Council of Social Service (ACOSS)
- Charter of Rights for Children & Young People in Care:
 - Member of Implementation Committee
 - Two Champions
- Child and Family Welfare Association of SA (CAFWA-SA) – Executive Member
- Child Friendly Communities
- Coalition of Organisations Committed to the Safety and Wellbeing of Australian Children
- Coalition of Women’s Domestic Violence Services
- Community Centres SA
- Community Employers Association
- Family Alcohol and Drug Network (FADNET)
- Families Australia
- Foodbank SA
- Multicultural Youth SA
- Office of the Guardian Charter of Rights Implementation Committee
- Non-Government Organisation Forum re Children in Residential Care under the Guardianship of the Minister
- SA Network of Drug and Alcohol Services (SANDAS)
- Safe and Together Australian Alliance
- Social Impact Investment Network of SA – Founding Member
- South Australian Council of Social Service (SACOSS)
- Together SA – Founding Member
- Volunteering SA&NT
- ‘Walking on Eggshells’ Reference Group
- Youth Affairs Council of South Australia (YACSA)
- Outer South Operational Group of Southern Housing Round Table
- Partners in Recovery Consortium
- People Matters Hackham West
- Point of Engagement Reference Group
- SA Health Southern Aboriginal Advisory Network
- Sellicks Network
- Southern Regional Alliance – Chair
- Southern Perinatal Infant Mental Health Network (SPIN)
- Southern Volunteering (SA) Inc - Chair
- Southern Youth Case Management Group
- Southern Youth Network Collective - Secretary
- Southern Youth Round Table
- South Western Youthworkers Network
- The Onkaparinga Collaborative Approach for the Prevention of Domestic Violence (OCA)

Southern Metropolitan Region

- Aldinga Sellicks Alliance
- Better Together Christie Downs Network
- Children & Families Round Table
- Community Health Onkaparinga
- Deep South Network
- Huntfield Heights Community Leaders Network

Since 1979 Junction Australia has been working collaboratively with Peak Bodies, Sector Networks and other Community Organisations at various levels with the ultimate aim to increase the capacity and quality of services to more effectively meet the needs of disadvantaged people across South Australia.

Fleurieu and Kangaroo Island

- Families SA High Risk Infants Group
- Families Task Force (Fleurieu Families)
- Fleurieu Violence Against Women Collaboration, Chair
- Goolwa Network Breakfast
- Kangaroo Island Community Services Forum
- Southern Domestic Violence Action Group
- Southern Fleurieu Families Task Force
- Southern Fleurieu & Kangaroo Island Housing Round Table – Deputy Chair
- Southern Fleurieu Multicultural Network
- Southern Fleurieu Providers Network
- Southern Fleurieu Youth Network
- KI Community Services Forum

Homelessness

- Generic Homelessness Services Network
 - Regional Service Representative
- H2H Data Reference Group
- Homelessness Australia
- Homelessness SA
- Homelessness Strategic Group:
 - Deputy Chair
 - Fleurieu and KI representative
- Operational Youth Homelessness Sector Group
- Southern Hoarding and Squalor Group
- Strategic Youth Homelessness Sector Strategic Group

Housing

- Community Housing Council of Australia
 - Board
 - Policy Committee
- Community Housing Council of SA
- Inner South Operational Group of Southern Housing Round Table
- International Housing Partnership Capital Sources Group
- Land and Housing Supply - UDIA (SA) Committee
- PowerHousing Australia - Chair
- Shelter SA
- Southern HASP Operational Partnership Group
- Southern Housing Round Table – Deputy Chair

TOGETHER WE

Community Organisations

Junction Australia works closely with the following Government and Non-government Community Organisations to facilitate coordination and advocacy at the service delivery, service development and social policy levels for the ultimate benefit of clients.

Aboriginal and Multicultural

- Aboriginal Family Support Services (AFSS)
- Interpreting and Translating Centre
- Kornar Winmil Yunti (KWY)
- Migrant Women's Support Service
- Multicultural Youth SA (MYSA)
- Ninko Kurtangga Patpangga (NKP)
- Second Story Youth Health Service
- Southern Adelaide Local Health Network:
 - Aboriginal Family Clinic
 - Aboriginal Southern Primary Health ATSI Team.

Councils

- Alexandrina Council
- City of Marion
- City of Onkaparinga
- City of Salisbury
- City of Victor Harbor
- District Council of Mt Barker
- District Council of Yankalilla
- Kangaroo Island Council
- City of Playford.

Disability

- Asperlutely Autsome Network
- Bedford
- Carer Support and Respite Centre
- Community Living and Support Services (CLASS)
- Community Living Options
- Community Living Project
- Community Accommodation and Respite Agency (CARA)
- Disability SA
- Endeavour Housing Group
- Hills Community Options
- Lutheran Disability Service
- Orana.

Domestic Violence

Junction Australia links with all other Domestic Violence Services across South Australia including:

- Central Adelaide Domestic Violence Service
- Northern Adelaide Domestic Violence Service
- Southern Adelaide Domestic Violence Service.

Education

- Adelaide University – Centre for Housing, Urban and Regional Planning (CHURP)
- Department of Education and Child Development
- Flinders University
 - School of Social Work and Social Policy
 - Southgate Institute for Health, Society & Equity Research
- TAFE.

Employment and Training

- Campbell Page
- Centrelink
- Community Partnerships @ Work
- Finding Workable Solutions (FWS)
- Personnel Employment
- Re-Engage Youth Services
- Workskil.

Justice and Law

- Department of Correctional Services
- Southern Community Justice Centre
- SAPOL - Youth Engagement
- Women's Legal Service SA.

General Community Services and Community Centres

- AC Care
- Aldinga Children's Centre
- Aldinga Community Centre
- Aldinga Community Shed
- Anglicare SA
- Christie Downs Community Centre
- Families SA
- Fred's Van
- Goolwa Children's Centre
- Hackham West Community Centre
- Mission Australia
- Relationships Australia
- SammyD Foundation
- The Smith Family
- UnitingCare Wesley Country SA
- Uniting Communities
- Woodcroft Community Centre
- Yankalilla Children's Centre.

Health and Mental Health

- CAMHS
- Child & Family Health Service
- Country Health SA Local Health Network
- Community Foodies
- Drug and Alcohol Services SA (DASSA)
- Flinders Medical Centre
- Headspace – Noarlunga
- Leukaemia Foundation
- Life Without Barriers

- Mental Illness Fellowship SA (MIFSA)
- MIND SA
- SA Health – OPAL (Obesity Prevention and Lifestyle)
- Southern Adelaide Fleurieu Kangaroo Island Medicare Local (SAFKI)
- Southern Adelaide Health
- Southern Fleurieu Family Practice
- Southern Mental Health Services
- Women's and Children's Health Network.

Homelessness and Housing

Junction Australia links with housing services and all other Homelessness Services across South Australia including:

- Anglicare SA
- Baptist Care (SA)
- Centacare Adelaide
- Eleanora Emergency Accommodation
- Housing SA
- Lutheran Community Care - Outer Southern Generic Homelessness Service
- St John's Youth Services – Youth 110 (crisis accommodation)
- UnitingCare Wesley Bowden – Inner Southern Generic Homelessness Service
- Uniting Communities – Ruby's Reunification Service
- Whalers Housing.

Recreation and Arts

- Aldinga Recreation Centre
- Carclew Youth Arts
- Circus Elements
- Dance Xtreme
- ExpressWay Arts
- Jamae Raw School of Arts
- Northern Sound - Music
- One 50 Dance
- OPAL - garden to kitchen program
- Port Noarlunga Football Club – White Ribbon
- Re-engage – Art of Rhyme Music Event
- SCRYB – Hip Hop art and culture
- Southern Sound - Music
- The EMU Tree – Music recording program
- Vertical Freedom – Parkour
- Zumba Fitness.

TOGETHER WE

Accreditations

Junction Australia holds the following accreditations:

- Award Level of the Australian Service Excellence Standards (ASES)
- Alternative Care Pre-Qualified Provider Panel for:
 - Non-Family Based Care
 - Therapeutic Intervention
 - Family Preservation (Reunification)
- Disability Services Provider Panel
- Preferred Support Provider Panel for Specialist Homelessness Services
- Panel of Preferred Providers for the Department of Education and Children's Services for:
 - ICAN Flexible Learning Options
 - ICAN Case Management Services
 - Student Mentoring & Youth Development
- Adult Community Education Program Provider List
- Preferred Growth Provider (Housing SA)
- National Community Housing Standards
- Registered Tier 1 Community Housing Provider under the National Regulatory System for Community Housing
- Volunteer Organisation Authorisation Number (VOAN).

**INDEPENDENT AUDITOR'S REPORT
TO THE MEMBERS OF SOUTHERN JUNCTION COMMUNITY SERVICES INCORPORATED
TRADING AS JUNCTION AUSTRALIA**

Report on the Summary Financial Report

We have audited the accompanying summary financial report of Southern Junction Community Services Incorporated (trading as "Junction Australia") which comprises the consolidated statement of financial position as at 30 June 2014 and the consolidated statement of surplus or deficit and other comprehensive income, consolidated statement of changes in equity and consolidated statement of cash flows for the year then ended, derived from the audited financial report of Junction Australia for the year ended 30 June 2014. The summary financial report does not contain all the disclosures required by the Australian Accounting Standards and accordingly, reading the summary financial report is not a substitute for reading the audited financial report.

Board Members' Responsibility for the Summary Financial Report

The Board Members are responsible for the preparation and fair presentation of the summary financial report in accordance with Australian Accounting Standards, and for such internal control as the Board Members determine is necessary to enable the preparation and fair presentation of the summary financial report that is free from material misstatement, whether due to fraud or error.

Auditor's Responsibility

Our responsibility is to express an opinion on the summary financial report based on our audit procedures which were conducted in accordance with with Auditing Standard ASA 810 *Engagements to Report on Summary Financial Statements*. We conducted an independent audit, in accordance with Australian Auditing Standards, of the full financial report of Junction Australia for the year ended 30 June 2014. We expressed an unmodified opinion on that financial report in our report dated 10 October 2014. The Australian Auditing Standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance whether the financial report is free from material misstatement.

An audit involves performing procedures to obtain evidence about the amounts and disclosures in the summary financial report. The procedures selected depend on the auditor's judgement, including the assessment of the risks of material misstatement of the summary financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation of the summary financial report in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. Our procedures in respect of the summary financial report included testing that the information in the summary financial report is consistent with the full financial report. These procedures have been undertaken to form an opinion whether, in all material respects, the summary financial report is presented fairly.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Independence

In conducting our audit, we have complied with the independence requirements of the Australian professional accounting bodies.

Auditor's Opinion

In our opinion, the summary financial report derived from the audited financial report of Junction Australia for the year ended 30 June 2014 is consistent, in all material respects, with that financial report, prepared in accordance with Australian Accounting Standards - Reduced Disclosure Requirements and the financial reporting requirements of the Associations Incorporation Act (SA) 1985.



BDO Audit (SA) Pty Ltd



Michael Haydon
Director

Adelaide, 10 October 2014

CONCISE FINANCIAL STATEMENTS

CONSOLIDATED STATEMENT OF SURPLUS OR DEFICIT AND OTHER COMPREHENSIVE INCOME FOR THE YEAR ENDED 30 JUNE 2014

	2014 (\$)	2013 (\$)
Revenue	11,534,531	10,574,069
Employee Benefits Expense	7,225,240	6,598,424
Depreciation & Amortisation Expense	221,884	202,256
Finance Costs	197,244	232,236
Property Expense	2,243,900	1,655,101
Other Expenses	1,502,832	1,445,797
Surplus from Operations for the year	143,431	440,255

REVENUE - PRIMARILY OF A CAPITAL NATURE

Capital Grants Received	4,797,500	0
Contributions	15,384,692	0
Net gain on disposal of non-current assets	129,890	86,223
Revenue - Primarily of a Capital Nature for the year	20,312,082	86,223
Other comprehensive income for the year	0	0
Total comprehensive income for the year	20,455,513	526,478

CONSOLIDATED STATEMENT OF FINANCIAL POSITION AS AT 30 JUNE 2014

	2014 (\$)	2013 (\$)
ASSETS		
CURRENT ASSETS		
Cash and cash equivalents	1,607,816	808,992
Trade and other receivables	1,570,766	776,993
Development land held for resale	0	47,370
TOTAL CURRENT ASSETS	3,178,582	1,633,355
NON-CURRENT ASSETS		
Development land held for resale	0	464,712
Property, plant and equipment	2,021,509	1,587,202
Investment properties	50,709,442	29,851,028
TOTAL NON-CURRENT ASSETS	52,730,951	31,902,942
TOTAL ASSETS	55,909,533	33,536,297
LIABILITIES		
CURRENT LIABILITIES		
Trade and other payables	1,762,914	878,061
Interest-bearing liabilities	282,262	171,900
Provisions	279,998	54,667
Other liabilities	1,251,321	915,485
TOTAL CURRENT LIABILITIES	3,576,495	2,020,113
NON-CURRENT LIABILITIES		
Interest-bearing liabilities	2,706,229	2,829,381
Provisions	1,044,284	732,409
Other liabilities	502,155	329,537
TOTAL NON-CURRENT LIABILITIES	4,252,668	3,891,327
TOTAL LIABILITIES	7,829,163	5,911,440
NET ASSETS	48,080,370	27,624,857
EQUITY		
Reserves	52,200	55,000
Retained earnings	48,028,170	27,569,857
TOTAL EQUITY	48,080,370	27,624,857

CONCISE FINANCIAL STATEMENTS

CONSOLIDATED STATEMENT OF CHANGES IN EQUITY FOR THE YEAR ENDED 30 JUNE 2014

	Retained Earnings	Southern Family Benefit Fund Reserve	Asset Revaluation Reserve	Sick Leave Reserve	Total Equity
	\$	\$	\$	\$	\$
Balance 1 July 2012	27,048,379	0	30,000	20,000	27,098,379
Surplus for the year	521,478	0	0	5,000	526,478

OTHER COMPREHENSIVE INCOME

Total comprehensive income for the year	521,478	0	0	5,000	526,478
Balance 30 June 2013	27,569,857	0	30,000	25,000	27,624,857
Surplus for the year	20,458,313	0	0	(2,800)	20,455,513

OTHER COMPREHENSIVE INCOME

Other Comprehensive Income	0	0	0	0	0
Total comprehensive income for the year	20,458,313	0	0	(2,800)	20,455,513
Balance 30 June 2014	48,028,170	0	30,000	22,200	48,080,370

CONSOLIDATED STATEMENT OF CASH FLOWS FOR THE YEAR ENDED 30 JUNE 2014

	2014 (\$)	2013 (\$)
CASH FLOW FROM OPERATING ACTIVITIES		
Cash receipts from customers & grants	11,594,622	10,861,994
Cash paid to suppliers and employees	(9,358,211)	(9,653,498)
Interest received	21,857	24,607
Interest paid	(153,336)	(197,774)
Net cash inflow/(outflow) from operating activities	2,104,932	1,035,329
CASH FLOW FROM INVESTING ACTIVITIES		
Capital Grants	4,797,500	0
Purchase of capital assets	(6,666,543)	(478,374)
Proceeds from sale of capital assets	962,934	375,718
Net cash inflow/(outflow) from investing activities	(906,109)	(102,656)
CASH FLOW FROM FINANCING ACTIVITIES		
Proceeds from borrowings	1,496,908	0
Repayment of borrowings	(531,907)	(235,998)
Net cash inflow/(outflow) from financing activities	965,001	(235,998)
Net increase in cash and cash equivalents	2,163,824	696,675
Cash and cash equivalents at beginning of the financial year	1,793,992	1,097,317
Cash and cash equivalents at end of the financial year	3,957,816	1,793,992
RECONCILIATION OF CASH		
Cash and cash equivalents balance as per Statement of Financial Position	1,607,816	808,992
Cash deposits offsetting borrowings	2,350,000	985,000
Cash and cash equivalents per Statement of Cash Flows	3,957,816	1,793,992

T: (08) 8392 3000
PO Box 66, Christies Beach SA 5165

junctionaustralia.org.au

