



**Southern Junction
Community Services**

Transforming Lives and Communities

Annual Report 2012





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SOUTHERN JUNCTION COMMUNITY SERVICES

Statement of Purpose

Southern Junction Community Services (SJCS) builds inclusive communities through an integrated approach to the provision of quality housing, community development and social support services. We work with people who are subject to social or economic disadvantage, other agencies, groups and individuals to overcome barriers and develop resilience.

SJCS dynamically responds to the changing needs and demographics of the communities in which we work by:

- Contributing to the safety and well-being of children
- Empowering and equipping young people to live well in the community
- Promoting and supporting the effectiveness of families
- Providing safe places for people to live, work, meet, learn and play

Vision Statement

The value of all groups and individuals is actively demonstrated by the way that they are included and enabled to participate in their communities.

Mission Statement

Southern Junction Community Services is people focused, flexible and responsive, with an emphasis on early intervention and prevention. Our work reflects the belief that every individual has the right to pursue and achieve independence and self-reliance.

Core Values

Southern Junction Community Services aspires to deliver flexible and responsive services that are underpinned by the following core values:

Respect

Every person deserves to be treated with respect

Trust

Safety & trust are the foundations of healthy families & relationships

Inclusion

Inclusive communities value and embrace diversity

Integrity

Acting in a way that is honest, just and open to others.

STEPPING TOWARDS 2020

Southern Junction Community Services is actively pursuing the realisation of its '2020 Vision', through a range of growth and development strategies. These strategies are specified in the Triennial Plan 2012-14 and outlined in the subsequent Plans for 2015-17 and 2018-20.

2020 Vision Statement

By the year 2020, Southern Junction Community Services (SJCS) will be nationally recognised as a 'Centre of Excellence for Integrated Social Practice' that effectively responds to the changing demographics of the communities in which we work. We will provide high quality services to our target groups through an integrated approach that incorporates provision of affordable housing, community services and social infrastructure to people who are subject to social and/or economic disadvantage. This will be demonstrated by:

- Quality service provision
- Effective advocacy for communities, groups and individuals
- Social innovation
- Professionalism of staff
- National presence, linkages, networks and partnerships
- Strength of leadership in the community and inter-agency collaboration
- Level of influence upon public policy
- Depth and breadth of expertise shared with other organisations.

TRIENNIAL PLAN - HIGH LEVEL STRATEGIC GOALS

2012-14	2015-17	2018-20
<ul style="list-style-type: none"> • Governance structures and management systems are capable of supporting the operations of a national organisation • Branding and marketing strategies are determined and implemented • Service delivery levels are increased and are provided in at least five regions • A skilled workforce is developed and retained • Level of independent income is increased in accordance with 'Financing the Future' Project 	<ul style="list-style-type: none"> • Establish, or contribute to, provision of quality services in at least two States 	<ul style="list-style-type: none"> • Integrated Service Model is nationally recognised as doing the right things well



Mike Canny

CHAIRPERSON'S REPORT

It has again been a year of milestones for Southern Junction Community Services, and, before I go any further, I would like to acknowledge the outstanding work done by our staff and volunteers. They are the heart and soul of SJCS. I am quite new to the Board, but in the short time of my involvement, it is already evident to me that many of our staff operate in difficult and often trying circumstances and they are the life-line to the many people who really need and value the various services provided by this organisation. The Board is profoundly grateful for their efforts.

This year we have assisted more people than ever before, although with the government funding environment tightening, overall expenditure on community, youth and homelessness programs was only marginally greater than last year. Our community service programs now stretch across metropolitan Adelaide, the Fleurieu and Kangaroo Island and provide support ranging from early childhood and family intervention programs, emergency accommodation and homeless services, to Youth, Family and Community Centres and high quality affordable housing.

Our Junction Housing Division, which incorporates both the development and ownership of housing as well as provision of tenancy management services on behalf of others, grew substantially. We have well developed skills in this area and we are an established sector leader in South Australia. During the year we completed the construction of a total of 17 new dwellings increasing our total tenancies under management to 341.

2011–12 saw the launch of our new Triennial (Strategic) Plan, the first step towards achieving our 2020 Vision for the future of SJCS. This three year strategy, which was developed by the Board and the Leadership Team with input from our stakeholders, has the key aims of improving the quality of our service delivery, expanding our range of services and extending our activities further across the State.

We continue to remain on a firm financial footing generating a modest surplus in 2011–12, although when housing-related activities are stripped out, our on-going programs were carried out at a small deficit. Our balance sheet is quite strong giving us the capacity to further expand our housing and other activities as opportunities arise.

Importantly, income from sponsorships and donations grew by \$310k enabling us to do more in areas such as Family Counselling, Early Childhood Intervention and the operation of Community Centres. These programs play a critical role in helping our clients move from crisis toward becoming more confident, fully functioning members of the community. One of our major challenges going forward as we seek to diversify our income sources will be to further expand income from sponsorships and partnership programs.

Over the course of the year we said farewell to long-serving Board member and Chair David Healey and six additional Board members including Deputy Chair Clare MacAdam, Treasurer Marina Deaville and Directors Bill Petersen, Graeme Duncan, John Amer and Deborah Ankor. Their hard work and wise stewardship was greatly appreciated. Aside from their Board roles, our Board Directors participate in working groups and other activities, contributing many hours as volunteers.

We welcomed back former Board member Alison King and welcomed five new members to the Board: Aside from myself, Kathryn Govan joined the Board as Treasurer, Paul Carberry as Deputy Chair and Mark Hayward and Stephen Olsson joined as Directors. Joanne Beaumont continued her term in the position of Secretary. All our Board members bring considerable experience to the organisation which I am confident will stand us in good stead as we move forward.

I wish to pay tribute to the commitment, hard work and support of all my fellow Directors, and to the inspirational and energetic leadership of our Chief Executive and his Leadership Team.

Lastly I wish to acknowledge the support that we have received and continue to receive from our stakeholders. SJCS operates a number of programs on behalf of State and Local Governments, as well receiving Federal government funding for our housing programs. In addition, many of our programs rely upon partnerships with Socially Responsible Businesses and generous individuals. The Board recognises that the maintenance and enhancement of these relationships is critically important to the organisation's on-going success and we therefore express our sincere thanks to them for their ongoing support.

**Mike Canny,
Chair**



Giles French, MD Rosedale Homes; Graham Brown, CEO SJCS; Jennifer Rankin MP, Minister for Housing; Elisabeth Gazard, CEO Wyatt Benevolent Fund; Senator Alex Gallacher; Scott Langford, GM Junction Housing
Opening of Serafino Court, September 2011.

DEDICATED BOARD – SOUND GOVERNANCE



Mike Canny
Chairperson

External Position — Principal Dawley Property
Task Group Focus — Finance and Risk Review Task Group, Governance Review and Growth Task Group, CEO Appraisal Task Group



Mark Hayward

External Position — General Manager Cape Jaffa Development Co.
Task Group Focus — Strategic Planning Task Group, Branding and Marketing Task Group, Community Housing Appeals Panel



Kathryn Govan
Treasurer

External Position — General Manager, Finance, Motor Accident Commission
Task Group Focus — Finance and Risk Review Task Group



Paul Carberry
Deputy Chairperson

External Position — Chief Executive Officer Aged Care Association of Australia – SA Inc
Task Group Focus — Finance and Risk Review Task Group, Strategic Planning Task Group, Community Housing Appeals Panel



Stephen Olsson

External Position — Active Operations Management, Legal Counsel
Task Group Focus — Governance Review and Growth Task Group, Branding and Marketing Task Group, Community Housing Appeals Panel



Alison King

External Position — Principal Project Officer Ambulatory Care Reform, Executive Officer/Director of Nursing Country Health SA
Task Group Focus — Governance Review and Growth Task Group, Strategic Planning Task Group, CEO Appraisal Task Group



Graham Brown
Chief Executive Officer

External Position — Southern Junction Community Services Inc Chief Executive Officer
Task Group Focus — Attends all Board Task Groups



Joanna Beaumont
Secretary

External Position — Consultant Adelaide City Council
Task Group Focus — Governance Review and Growth Task Group, Branding and Marketing Task Group

Retired Board Members 2011–12	Date of Retirement	Length of Service
John Amer	October 2011	4 years
Deborah Ankor	October 2011	1 year
Marina Deaville	March 2012	4 years
Graeme Duncan	October 2011	4 years
David Healey	October 2011	6 years
Clare MacAdam	January 2012	4 years
Bill Petersen	October 2011	4 years

CEO'S REPORT

Graham Brown



As I review the organisation's activities over the last twelve months, I am reminded of the words of Spanish philosopher Baltasar Graciansay who expressed the view that **"Without courage, wisdom bears no fruit"** and also that **"The path to greatness is along with others"**.. It has been my great pleasure and privilege to see the truth of both of these wise sayings demonstrated throughout this year.

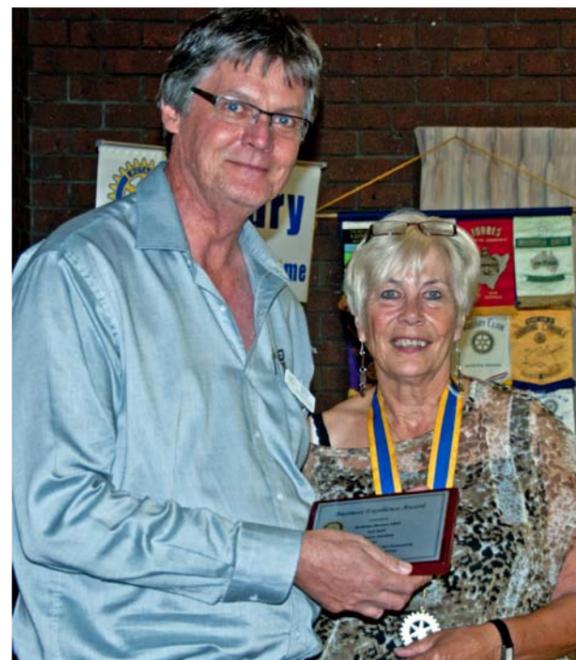
I am often delighted and overwhelmed when I observe our staff patiently, respectfully and diligently applying their professional skills and experience, and hear the stories of the courage of the people and communities that they work with each day. Their perseverance in the face of significant barriers, often with limited resources, demonstrates that people can achieve great things for themselves and others when the time is right and the environment is supportive.

Through our increasingly diverse range of services and the implementation of our integrated approach, the staff of SJCS and Junction Housing have assisted hundreds of vulnerable people to navigate their way from 'Crisis to Connectedness' this year. Others have been encouraged to take steps along their own modest 'path to greatness' as they have been enabled to secure stable housing and/or supported to participate in groups and activities that inspire hope and foster courage. Because of the transformational work that they do every day, I acknowledge and sincerely thank our dedicated staff and volunteers for their ongoing commitment to:

- Contributing to the safety and well-being of children
- Empowering and equipping young people to live well in the community
- Promoting and supporting the effectiveness of families
- Providing safe places for people to live, work, meet, learn and play.

The Board and Senior Management Team has embraced and actively pursued a 'bi-focal' approach during the year that has required them to sustain focus upon the day to day challenges of governing and managing a dynamic organisation whilst at the same time keeping one eye on the not-so-distant horizons of the future. This has led the organisation to take deliberate steps in preparation for the onset of national regulation and to further strengthen its capacity to attract additional resources that will undoubtedly be needed to deploy our services wherever they are needed and when opportunity arises.

Whilst the post-Global Financial Crisis period has spawned budget constraints and a volatile funding environment, our community services for vulnerable children, young people and disadvantaged households were sustained and consolidated during the year.



Left – Graham Brown, CEO SJCS receives the Rotary Award for Outstanding Contribution to the Community from Mrs Dini Whyte, President, Noarlunga Rotary Club on behalf of all SJCS staff.

Above – Mel Ellul, Team Leader and Kristal Playford, Coordinator accept the Re-Accreditation Certificate for SEAS Parkview House from Graham Brown



As part of the celebrations at the opening of Anniversary Apartments, special tribute was paid to the late Liz Bok, inaugural GM Junction Housing. Liz passionately believed that every person has a right to a 'Place to call Home'. Graham Brown is seen here with Liz's daughter and grandson.

The completion of another 17 new affordable rental dwellings by our Junction Housing division was celebrated during the year, marking the completion of the 'Housing the South' Strategy, which has yielded a total of 87 beautiful homes. Planning is now underway to foster partnerships, develop future housing initiatives and to secure new resources.

During the year, our first social enterprise, Junction Landscaping (JL), was established and successfully provided training and employment for over 30 young people who had previously been unemployed. In a further example of service integration, whilst these work teams landscaped many of Junction Housing's new affordable housing projects, they also developed self-confidence and the fulfillment that comes from participation in meaningful projects and teamwork. Whilst the JL team was performing very well, the enterprise unfortunately had to be closed down earlier this year due to a lack of available work contracts. Both the participants and SJCS took valuable learning from this fledgling business that will undoubtedly be applied to future endeavors.

I gratefully acknowledge the contributions of our retiring Directors. Many of these volunteer Directors served several terms of office on our Board and we thank them for their tireless service to the community. I also welcome the new Directors who have joined our Board during the year and who have been quick to offer their time, skills and wisdom in support for the development of our new Triennial Plan for the period 2012-14.

In accordance with the 2020 Vision, this Triennial Plan has purposefully launched a review of the organisation's legal status and structure and includes further enhancement of our governance structures and operational capacity. These initiatives are intended to support ongoing growth and development to ensure that our organisation will be ready and able to grasp opportunities to deploy our unique services and approaches across the state and nation over the next eight years. These changes are also intended to position the organisation to operate effectively in the context of an increasingly nationalised funding and regulatory environment.

I extend sincere thanks to our funding bodies and our growing group of Socially Responsible Businesses and donors whose financial support is the essential ingredient that enables this dynamic and entrepreneurial organisation to continue to forge innovative service solutions that effectively respond to the unmet needs of individuals, groups and communities.

I trust that this report will provide readers with valuable insight into both the triumphs and the challenges associated with transforming lives and communities. Furthermore, I encourage each reader to join our 'community of contributors' that aspires to achieve great things with and for each other as we journey together along life's path.

Graham Brown
Chief Executive Officer





Kathryn Govan
Treasurer

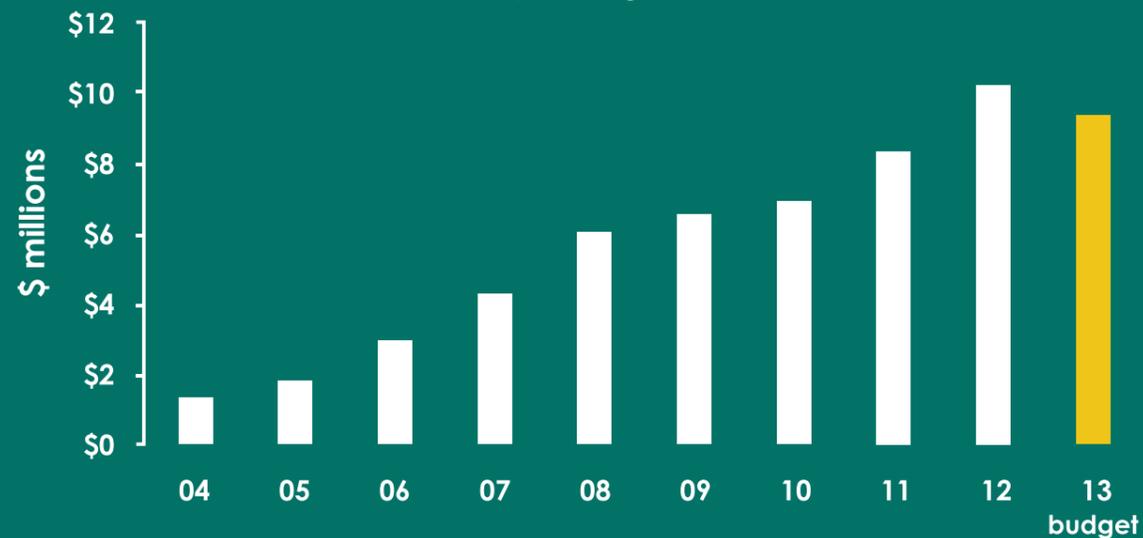
TREASURER'S REPORT

Operating Activities

SJCS finished the 2011–12 financial year with an operating surplus of \$332,674. This result was primarily driven by large donations received from the Corporate and Philanthropic sectors that will be invested into building the future capacity of the organisation. These are greatly appreciated.

The operating revenue for the year reached a record level of \$10.3M, which represents a growth of 23% from 2010-11 and 140% over the past 5 years. This growth trend is related to the increase in operating grants for community services, donations and rents from Junction Housing's growing portfolio of social housing.

Growth in operating revenue 2004 – 12



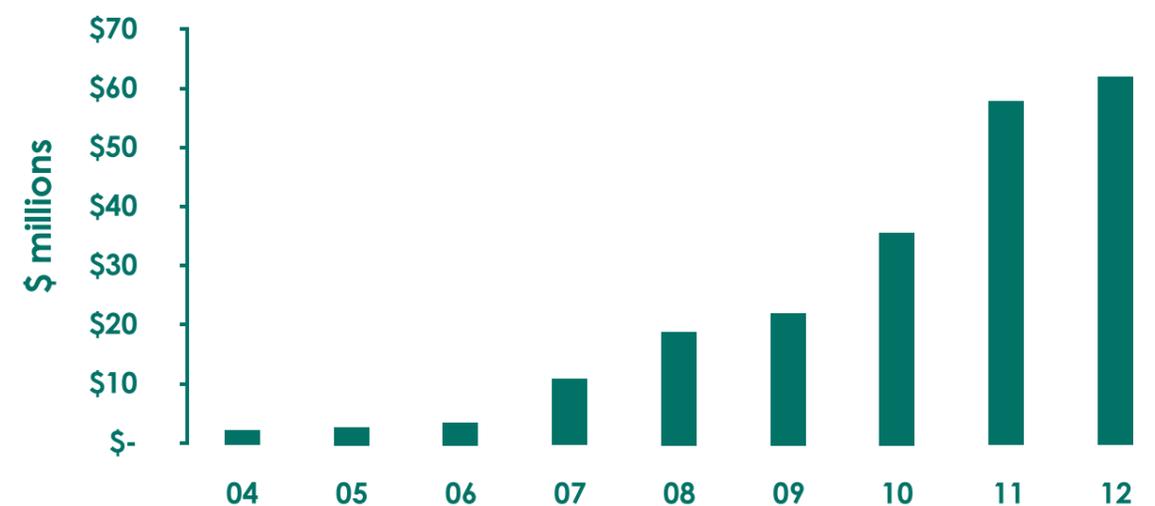
Capital Growth

SJCS received capital grants totaling \$1.7M during 2011–12 to support completion of the 'Housing the South' construction projects which commenced in 2010. In addition the National Building Economic Stimulus Program led to Social Housing to the value of \$2.07M being transferred to the organisation's ownership. These transfers have resulted in a combined total of 27 properties received from Housing SA over the past 2 years.

A further 29 dwellings were completed and made available for tenancy during the year, bringing the total of residential properties owned by SJCS to 129. These form part of the total portfolio of 341 properties under tenancy management by Junction Housing.

The Statement of Financial Position reflects further strengthening of the organisation's balance sheet, with another significant increase in Net Assets of \$3.9M to \$27.1M, representing 17% Growth for the year. The graphical representation of 'Growth in non-Current Assets' reflects a continuing clear trend toward building organisational strength over recent years.

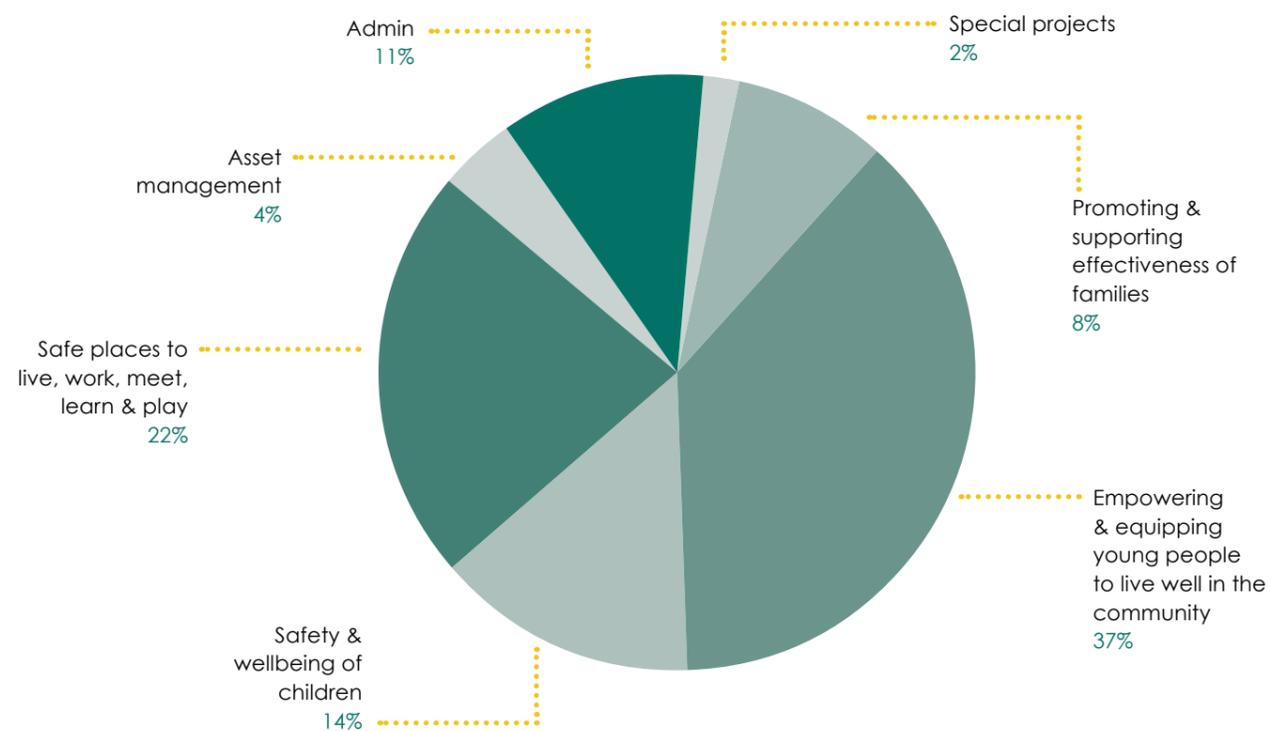
Growth in non-current assets 2004 – 12



Commitment to Sustaining Provision of Quality Services

SJCS has applied its resources to fulfill its obligations under its various funding service agreements and to sustain its involvement in a number of unique service initiatives that have been developed and implemented in response to identified needs in the community.

Where the money was spent in 2011–12



The financial performance of the organisation is continuously monitored and carefully evaluated by the Board's Finance and Risk Review Group. I thank and commend the Management and Finance Team for their professional diligence and commitment to transparency and accountability.

A concise version of the 2011–12 Annual Financial Statements is provided with this report. If required, a full version will be provided upon request to the Chief Executive Officer's office.

I also extend the Board's thanks to our former Treasurer, Marina Deaville, for her dedicated service over the last four years until completion of her term of office as Treasurer in early 2012.

Kathryn Govan
Treasurer

STRUCTURING FOR PURPOSE

Southern Junction Community Services is taking proactive steps to:

- Demonstrate excellence in 'Integrated Social Practice'
- Foster collaborative approaches
- Develop high-level partnerships and alliances for the future
- Attract a skilled and flexible workforce that sustains both our vibrant organisational culture and high-quality service delivery
- Strengthen our internal systems and structures (mentioned in the chart above)
- Transform more lives in more communities!

Current initiatives of SJCS's Centre for Excellence include an Academic Fellowship with a focus upon Community Empowerment and the establishment of a Southern Practice Centre that will contribute to the development of a workforce for the future.

Fellowship for Organisational Learning

Following an inspiring Keynote Address at our 2012 Annual Conference, Dr Glenn Lavarack from the Southgate Institute of Flinders University is undertaking an Academic Fellowship that is focused upon development of a 'Community Empowerment' approach in service provision. Dr Lavarack is fostering the pursuit of excellence as he engages with the staff of Junction House, our Youth Homelessness Services and Junction Housing and explores how our services contribute to the empowerment of our clients and the communities in which they live. The project will specifically focus around how we 'empower and equip young people to live well in the community'.

Southern Practice Centre

SJCS is playing a key role in the training of at least 30 Social Work and Social Practice students and numerous Certificate IV students each year. Through an innovative partnership with the Social Science Faculty of Flinders University, SJCS' staff members are sharing their extensive experience and expertise of working with marginalised people and strengthening disadvantaged communities. This knowledge transfer initiative is making a significant contribution to the development of a vibrant community service workforce for the future. The Centre's Field Placement Coordinator is utilising SJCS' well-established networks throughout the Southern Adelaide and Fleurieu regions to arrange student placements in other agencies that do not normally accept them. Students on placement will participate in practice learning projects that will contribute to ongoing service development.



**Inaugural SJCS
Academic Fellow,
Dr Glenn Lavarack**



Sue Phillips,
GM Community Services

COMMUNITY SERVICES — TRANSFORMING LIVES

Over the past 12 months, SJCS has successfully pursued a number of challenging new initiatives and expanded some of our existing services. We are not an organisation that stands still. Rather, we are always looking for opportunities to enhance our service provision and improve outcomes for the people and communities with whom we work. An example of this is that we are now delivering Emergency Relief Funding on Kangaroo Island, on behalf of Department of Families, Housing, Community Services and Indigenous Affairs (FaHCSIA). This flexible funding is now available for families and individuals when they are experiencing financial difficulty and complements the existing homelessness and domestic violence services we have on Kangaroo Island.

We gratefully acknowledge the initial support of Southern Adelaide Domestic Violence Service (SADVS) with the establishment of the Fleurieu and Kangaroo Island Domestic Violence Services. This joint venture was forged through the long-standing relationship with this agency but was concluded during the year when the service was smoothly transitioned back to SJCS.

Our Alternative Care Service contracts have been renewed for a further 12 months and we are working with State Government to review the services and anticipate that this will lead to better options and improved outcomes for children and young people in State care.

Development of SJCS's 'Integrated Approach to Service Delivery', that underpins our 'Crisis to Connectedness' model and enables SJCS staff to achieve the desired outcomes of the people with whom we work, has continued throughout the year.

SJCS has identified great synergy with Senior Managers from 'Berry Street', a leading independent non-government organisation in Victoria. A strong interagency alliance has been fostered through two professional exchange visits that have led to ongoing professional dialogue about philosophical approaches and service models.

Hackham Family Connections has been a long-standing and highly valued community resource that provides a diverse range of programs and activities that supports families in that local area. The viability of this Centre and its many targeted services are threatened by the volatility of funding arrangements. Whilst this Centre was originally undertaken as a joint venture between City of Onkaparinga, Southern Adelaide Health and SJCS, with all partners contributing to keeping the doors open, the Centre's future remains uncertain but SJCS is advocating strongly for the Centre and actively exploring all options to ensure that this vibrant community hub is sustained.

I take this opportunity to acknowledge and extend thanks to the various agencies that have worked collaboratively with our services during 2011-12. The value of these collaborative links cannot be underestimated as they often facilitate the provision of well-coordinated and better-integrated services that effectively respond to the needs of mutual clients. This interagency collaboration also often leads to the development of new service options and opportunities for our clients.

Finally, I would like to thank our hard working and dedicated staff and volunteers for their willingness, commitment and enthusiasm in converting the dreams of so many clients into reality over the past 12 months. These outcomes are a testament to what can be achieved when we all work together.

Sue Phillips,
GM Community Services



Brayden enjoys
craft activities
at the Hackham
Supported
Playgroup

RESIDENTIAL CHILDREN'S SERVICES

The Residential Children's Services (RCS) Portfolio has incorporated two Supported Emergency Accommodation Services (SEAS) that offer care, support and opportunities to children and young people who are under the protection of the Guardianship of the Minister in a home like environment.

- Parkview House which cares for up to four young people, aged between 10 years and 15 years
- Clanree House provides a stable and caring home for 3 Primary School age siblings.

Program	Age	Gender	Children Assisted
Parkview House	10 – 15yo	2 Male 2 Female	29 Children
Clanree House	5 – 8yo	Mixed gender	3 siblings for 12 months

RESIDENTIAL YOUTH SERVICES

Residential Youth Services encompasses three residential care services.

- Mulberry Court and Gulfview House, provides a home-like environment for teenagers who are under the Guardianship of the Minister for Education and Child Development.
- Junction House provides supported accommodation for young people who are homeless or at risk of homelessness.

Site	Target Group	Age	Gender	Placements
Mulberry Court	Alternative Care	12 – 17yo	Male	20
Gulfview House	Alternative Care	12 – 17yo	Female	26
Junction House	Homeless or at risk of homelessness	14 – 18yo	Mixed Gender in separated facility	Males 11 long term & 8 emergency Females 9 long term & 6 emergency

YOUTH CONNECTIONS AND EDUCATIONAL SUPPORT PROGRAMS

The Youth Connections Program provides a high-quality mentoring service to all children and young people living in SEAS units, through one-on-one interaction and group activities. The program offers clients the opportunity to develop social skills by promoting and supporting participation in community life that many of them have not previously experienced. It is wonderful to see the personal growth they can achieve.

Educational Support Workers (ESW) assist SEAS clients to stay engaged or re-engage with the education system. These workers are passionate about their clients' futures and offer individualised activities designed to maximise opportunities for success for each client.

Through SJCS's Integrated Service Delivery approach young people living in SEAS units are also linked into mainstream youth and community activities, including activities delivered by the staff of our Onkaparinga Youth Services (OYS).

Feedback from the Office of the Guardian, which undertakes regular monitoring visits to our SEAS sites, has been very positive and recognises our ability to create welcoming, positive environments for children and young people, and to sustain well-managed services.

Below –
Young women living at Gulfview Housing were motivated to build on their independent living skills and to proudly express their identities by decorating the walls in their rooms and sharing their life stories and culture.

Program	Age	Gender	Numbers Assisted
Youth Connections	5 – 18yo	Mixed gender	28 across all SEAS Units
Educational Support Workers	5 – 18yo	Mixed gender	17 across all SEAS Units



HOME AND FAMILY SUPPORT SERVICES (H&FSS)

This Service Portfolio assists people who are homeless or at risk of homelessness in the Southern Adelaide region to overcome multiple social and economic barriers, respond to complex crisis situations and to gain access to a broad range of services including affordable housing. Continuous development of the knowledge and skills of Outreach Workers, and the introduction of a new data management system called 'Homeless to Home' during the year, has increased capacity to provide well-coordinated 'best practice' services to our clients through proactive case-management and effective case work.

Outer Southern Youth Homelessness Service (OSY)

In 2011–12 SJCS's Outer Southern Youth Homelessness Service (OSY) provided support to 461 homeless young people including:

- 276 males and 185 females
- 90 Aboriginal young people
- 18 young people under the Guardianship of the Minister were assisted to identify suitable accommodation options as they transitioned out of State care.

Some of the major outcomes achieved with homeless young people included:

- Development of independent living skills
- Family reunification
- Achievement of personal goals through collaboration with specialist alcohol and drug abuse services; mental health services including Headspace; the ATSI Primary Health Team at Noarlunga; mentoring in budgeting skills; provision of material assistance; disability support and vocational education and training
- Attainment of an excellent rental record in transitional housing which has subsequently led to stable housing through Housing SA, social housing providers including Junction Housing and private rental.

'New Beginnings- Skills for Life' is a seven-week living skills program offered to all Home and Family Support Services clients. All participants receive a Certificate of Completion and the stories of the difference this program has made to their ability to live independently are very heartening. Ben is a graduate of this program.

Outer Southern Generic Homelessness Service (OSG)

In 2011–12 the Outer Southern Generic Homelessness Services (OSG) supported 100 adult clients who were homeless or at risk of homelessness comprising:

- 61 Housing SA tenants who were at risk of eviction and homelessness. Tenants were supported to retain their accommodation through learning budgeting and independent living skills with some successfully addressing hoarding issues. Many clients became engaged in the local community and some clients with a criminal history were able to access employment through effective liaison with local Job Networks.
- 27 long-term homeless residents from Eleanora, (an emergency accommodation centre located at Noarlunga Downs). Residents were provided with crisis support and information. Seven were supported to move to more appropriate and stable housing including Housing SA, private rental and specialised housing for people aged over 55 years.
- 12 long-term homeless clients with complex needs were supported under the National Partnership Stimulus Housing Initiative (NP-SHI). These clients are being supported to develop independent living skills that will enable them to secure more stable accommodation in the future.

SJCS gratefully acknowledges its ongoing partnership with the Wyatt Benevolent Institution that provides funding for Transitional Housing Packages. Over the past 12 months, these packages have enabled more than 20 clients and their families to access stable accommodation and make a home that they can be proud and comfortable to live in.



'I love this house...I do!' says Peter, a past client who has successfully established a home and now has a safe place from which to follow his dreams.

A NEW START FOR JANE

Jane* is a 50 year old woman with mental health challenges resulting from relationship breakdown. She had been at Eleanora for 12 months, unable to make personal progress or find alternative accommodation. With support of our staff, working through SJCS's Integrated Service Model, she was offered a unit in a 55+ village in the Fleurieu region. One of our Fleurieu Homelessness Support Service staff then supported her to obtain a Wyatt Transition Support grant to purchase basic furniture and necessities. She is now in a position to move forward in her life.

*not her real name

Innovative Community Action Network (ICAN)

In 2011–12, 16 primary school students have been supported across the Onkaparinga and Lower Fleurieu regions to improve their school attendance and their educational outcomes.

One young Indigenous boy has experienced significant family loss and his worker has been supporting him to remain engaged at school, re-engage with his Indigenous culture and continue to be involved in social activities whilst supporting his family with advice and advocacy. This has included engagement with an Aboriginal Elder who conducted a smoking ceremony, connecting the client with SJCS Onkaparinga Youth Services program, researching education options and providing emotional support whilst he considered and made decisions and changes.

Point of Engagement (PoE)

Point of Engagement continues to undertake intensive intervention with parents or pregnant women who are involved in drug or alcohol misuse and their vulnerable new-born babies and children. A total of 16 families with 23 children were supported through weekly or fortnightly visits over a period of 9-12 months. The program works in close liaison with Drug and Alcohol Services SA (DASSA).

PoE now uses the Parenting Under Pressure (PUP) program to assist in positively engaging and systematically working with clients. PUP helps parents to consider how various life domains impact on their capacity to parent, their child's developmental outcomes and the whole family's wellbeing. PUP builds on family strengths and includes the life domains areas of relationship issues, housing, budgeting and health care and encourages positive relationships by fostering sensitive parenting and building knowledge of child development.

Collaboration and information sharing with key stakeholders is an essential part of this program's success. Following a period of intensive support provided by their PoE Worker, families learn to trust and accept professional services and often go on to accept longer-term support from other specialist mental health, drug and alcohol or child and family programs.

Exceptional Needs Program (ENU)

For the past 18 months, this program has provided highly intensive one-to-one support for a client with highly complex needs. This client now has stable accommodation and has made many positive changes including engaging in local community programs, becoming more confident in accessing other services independently, making new friends and slowly re-connecting with family.

A range of models and small toys are used to help people to tell their difficult, traumatic and emotionally-charged life stories.

Parent Adolescent and Sexual Abuse Support Counselling Services

The Family Services Centre continues to provide specialist support to families in conflict dealing with complex and challenging personal and family issues. Over 160 people received either short or longer term professional counselling services, with many clients experiencing 'light bulb' moments, being encouraged to review their lives and to gain a new perspectives on traumatic circumstances and to heal family relationships along the way.

SJCS Family Services staff have been instrumental in the development of the "Walking on Eggshells" project: a collaborative community approach to dealing with Adolescent Violence in the home. A grant received from Flinders University led to the production of some very desperately needed resources for families as well as the provision of training and intervention tools for workers in this complex field.

Effective Parenting Programs

SJCS has continued to provide two targeted Effective Parenting Programs, enabling 73 parents to actively participate in these six-week small group interactive courses which provide invaluable support for parents who require assistance to improve their parenting skills.

- 'Hand in Hand' is an effective parenting course designed to better equip the parents of children with challenging behaviours that often stem from experiencing trauma and abuse.
- 'Who's in Charge?' addresses issues around child and adolescent violence and abuse towards parents and/or other family members.

Following these courses, many parents comment that they feel 'less isolated', 'more empowered to establish boundaries' and 'more able to cope with the difficult behaviours of my child'.

Supported Playgroups

'Small Steps' playgroups have been provided from both Family Connections at Hackham and Community Connections at Seaford Meadows. Many parents are assisted with transport to enable them to attend and through the program are encouraged to spend positive time with their children in a supportive environment. Parents improve their parenting skills whilst children learn through play, developing socially and emotionally.

'One of the regular Mums attending Community Connections Seaford Meadows is an avid photographer. She was asked if she would like to support a Photography Fundraising Day for the Centre as a volunteer. She brought her own camera with her on the day and took photos alongside the professional photographer. We were delighted to see her confidence soar as families acknowledged the quality of her work'.

Left – 'I really don't know where I'd be without the help I've received from Southern Junction and their amazing staff' – Louise.

*Below – Preparing a fun, healthy snack is always a popular option for our young clients
Opposite – Ethan enjoys the activities in the sandpit*



FLEURIEU AND KANGAROO ISLAND SERVICES

Established in September 2011, the Fleurieu and Kangaroo Island Portfolio is Southern Junction's first regional service portfolio.

Fleurieu and KI Homelessness Service

The Fleurieu and Kangaroo Island Homelessness Support Service (FHSS) provides outreach support to families and individuals who are homeless or at risk of homelessness in the Southern Fleurieu region. This region includes the Victor Harbor, Alexandrina and Yankalilla council areas.

Since the service commenced in November 2008, over 630 people have been assisted. In the past 12 months, the service has supported more than 171 individuals and families.

Fleurieu and KI Domestic Violence Service

This service raises awareness of Domestic Violence issues within communities and supports women, children and young people living with, or escaping, domestic violence. The service empowers women by providing information, the development of support networks and, when appropriate, assisting them to stay safe by exploring alternative housing options.

Since the Kangaroo Island Domestic Violence Service (KIDVS) commenced in December 2010, more than 46 women have been assisted. The KIDVS also runs a Women's Craft/Support Group and more than 25 women have attended this group since it started.

Since the Fleurieu Domestic Violence Service (FDVS) transitioned to SJCS in November 2011 over 37 women and 36 children have been assisted.

We wish to take this opportunity to thank Dallas Colley and the Southern Adelaide Domestic Violence Service for their willingness and generosity in sharing their knowledge and for their ongoing support.

Opposite – After School Cooking Club is fun, educational & tasty! 'ZumbaTomic' is a popular program with our young people. We encourage young people living in residential care to leave their hand prints as a unique memento of their time with us

Kangaroo Island Community Services Centre

The KICSC is a collaborative hub that enables SJCS to work with other community and government agencies, groups and individuals to develop and deliver an increasingly diverse range of support and intervention services. These services enable an average of 115 individuals and families to use the Centre each month to cope more effectively with their current circumstances and make positive choices for the future. KICSC provides a base for both local resident services and visiting services to the island including:

- SJCS - Kangaroo Island Domestic Violence Service
- SCJS – Generic Homelessness Service
- Life Without Barriers
- Uniting Care Wesley, Adelaide - Family Relationship Centre
- Relationships Australia - Gambling Counseling
- Housing SA
- Parenting KI
- Families SA
- Social Securities Appeals Tribunal.
- Other community projects and education initiatives



YOUTH AND COMMUNITY DEVELOPMENT SERVICES

Onkaparinga Youth Services (OYS)

The Onkaparinga Youth Service is delivered by Southern Junction in partnership with the City of Onkaparinga and includes the provision of an ever-increasing range of programs and activities.

The three Youth Centres, located at Reynella, Christie Downs and Aldinga, have delivered numerous arts and music programs including Hip-Hop classes, guitar and singing lessons, breakdancing, D.J. and MC classes and Zumba classes. Other sessions introduce young people to a range of arts and crafts including painting, clay modelling and mosaics.

The Centres are also active in delivering programs that provide recreation, sport and healthy lifestyle experiences including:

- Skate and scooter tours and soccer schools
- Healthy cooking programs that have introduced young people to the cuisine of countries from around the world

Youth Reference Groups (YRG) at each Centre, provides direct input into program development to ensure that young people are pro-actively involved in decision-making about what is offered at the Centres. Recently, twelve YRG members completed a leadership and peer mentoring program which was a wonderful growth opportunity for all of them.

The OYS team has also delivered key community events including the highly successful launch of National Youth Week in Ramsay Place, Noarlunga which was attended by over 500 young people.

Much of our work is delivered in conjunction with the City of Onkaparinga and other organisations. We appreciate their support and experience immensely as we work together to ensure that young people are engaged, active and enthused to actively participate in fulfilling and meaningful experiences. Our aim is to ensure that young people have great fun whilst learning how to participate in a positive manner. Judging by the increasing number of participants in our programs, we appear to be achieving this aim!

SJCS is particularly appreciative of a significant Crime Prevention and Community Safety grant gained from the State Government's Attorney General's Department which enables a diverse range of programs to be run in 2011-12.



Scott Langford,
GM Junction Housing

JUNCTION HOUSING — SUSTAINABLE, VIBRANT, AFFORDABLE PLACES TO CALL HOME

A trading division of Southern Junction Community Services, Junction Housing assists people who are experiencing disadvantage to access sustainable, vibrant, affordable places to call home through the development and management of social and affordable housing.

We are able to offer high quality, sustainable housing at lower rents than the private sector because we can innovatively aggregate funding from rental income, government grants, tax savings, private and philanthropic donations, debt finance and through collaboration with a range of partners – including the private sector and government in order to optimise the use of resources.

Continued growth during 2011–2012 means that Junction Housing is now providing stable and affordable homes to over 1,000 South Australians in 341 tenancies.

The success of Junction Housing is underpinned by the commitment of our staff who operate three portfolios; Customer Services, Property Asset Services and Property Projects, each of which have had a number of noteworthy successes during 2011–2012.

Customer Services

Junction Housing has a proven track record of developing and implementing best practice models to sustain high quality housing outcomes. A commitment to the provision of excellent services to our tenants and other customers is at the core of our approach. We were therefore very excited to launch the 'Tenant Connect' initiative that engages with tenants and encourages participation in various groups and activities. The Tenant Connect group met several times over the course of the year and was supported to produce the first edition of a tenant newsletter. As this group develops it will provide a mechanism for tenants to provide input and advice on the issues that affect their lives and the success of their tenancies.



The Tenancy Services Team, the primary point of interaction for tenants, is implementing SJCS's Integrated Service Model through the development of Memoranda of Agreements (MoU's) with key support agencies to ensure that the interface between tenancy management and social support services fosters good outcomes for tenants. Particular highlights include the development of a 'model' Inter-agency MoU with Baptist Care SA for management of Supported Tenancy Scheme properties in which their clients reside.

In partnership with State Mental Health Services, Junction Housing has successfully developed and implemented the Housing Accommodation Support Program (HASP) following identification of the need for community based living options for people with complex and enduring psychiatric mental health issues. Junction Housing has developed 21 purpose built high quality dwellings for the HASP program that provide a built environment that will support the recovery of HASP tenants and help them to live well in the community.

The HASP program provides a holistic housing and support partnership with a customer centered focus. An integral focus of the partnership is based upon sound communication and coordination between agencies to ensure that a consistent approach to housing and support needs is adopted. Junction Housing's Tenancy Officers work closely with the support agency to share relevant information to promote and support the stability of tenancies. Three monthly case reviews are held with the tenant, Junction Housing Tenancy Officers, Mental Health care workers and the support agency to identify any issues and to initiate strategies to support the HASP tenant to successfully sustain their tenancy.



Junction Housing tenant, Chris says of his new home 'It's brilliant, somewhere safe and affordable for me and my son... I don't want to move again.'



Anniversary Apartments: 21 townhouses and studio apartments at Christie Downs were opened in July 2011

Property Projects

Junction Housing has also been a leading social and affordable housing developer having delivered more than \$23 million of residential projects since 2006 – 31 of which were funded in 2009 with the final project from these funds being completed during the 2011–2012 year.

Among the highlights was the completion of the Serafino Court project which comprised 14 dwellings at a density of more than 40 dwellings per hectare.

Developed by Junction Housing and designed and constructed by Rossdale Homes, Serafino Court set new standards in affordable living. The project was funded through a combination of State and Federal Government capital grants, philanthropic grants from the Wyatt Benevolent Institution, and debt finance that was underpinned by 14 National Rental Affordability Scheme (NRAS) Credits.

Located on a prominent residential development site at "The Point" in Noarlunga Downs, the project offers easy access to public open space and public amenities via major transport routes. The design integrates private open space with adjoining public spaces, including the Sea to Vines walking trail, optimising the sense of openness whilst providing appropriate privacy for each dwelling.



Serafino Court was opened in August 2011

The development used innovative design, funding and construction approaches to deliver outstanding new affordable housing options in the Onkaparinga Council region.

The successful delivery of Serafino Court and the other 2009 funded projects has provided homes for more than 250 people and demonstrated innovative partnership approaches to the sharing of expertise and the aggregation of resources.

Junction Housing looks forward to continuing to collaborate with government and the private sector to address the housing affordability issue in South Australia and beyond in the years ahead.

Property Asset Services

The Property Asset Services Portfolio was established in 2011 in recognition of the importance of the maintenance function of Junction Housing. During 2011–2012 a new Maintenance Planning system was developed which will further strengthen Junction Housing's capacity to manage the maintenance requirements of a rapidly growing portfolio, now valued at almost \$79 million.

National Community Housing Accreditation



Global-Mark.com.au®

In February 2012 Junction Housing gained Accreditation under the National Community Housing Standards that acknowledges quality operations and commitment to the ongoing pursuit of organisational excellence and accountability.

These Standards provide a quality improvement framework in the community housing sector throughout Australia. Certification is provided by independent accreditation organisation, Global Mark, and follows an extensive desktop and on-site audit process that examines organisational performance against standards in seven key areas.

Junction Housing met or surpassed 25 of 30 applicable standards and partially met the remaining 5 standards. This is an outstanding recognition of Junction Housing's capabilities and provides an important tool for ongoing improvement and development of the organisation.



Left – Serafino Court, optimising integration of indoor & outdoor spaces
Top – Junction Housing staff celebrate National Community Housing Accreditation





WORKING TOGETHER AND COMMUNICATION

For over 30 years, Southern Junction has been working collaboratively with other organisations, peak bodies, networks and key stakeholders at various levels, with the ultimate aim of increasing capacity to more effectively meet the needs of disadvantaged people.

Southern Junction also remains committed to working with other government and community agencies to:

- Provide advice to Government to guide the development of public policy that contributes to systemic change
- Contribute to regional strategic planning
- Promote service development
- Facilitate service coordination and advocacy at a service delivery level for the direct benefit of clients.

Organisations

Southern Junction has valued close working relationships with other government and community organisations including:

- Aboriginal Children's Centre
- Anglicare SA
- Baptist Care (SA)
 - Eastern Adelaide Aboriginal Specific Homelessness Service
 - Inner Southern Youth Homelessness Service
 - Housing Section
- Finding Workable Solutions (FWS)
- Flinders University
 - School of Social Work and Social Policy
 - Southgate Institute for Health, Society & Equity Research
- Lutheran Community Care - Outer Southern Generic Homelessness Service
- OARS Community Transitions
- Personnel Employment
- Sammy D Foundation
- Southern Adelaide Domestic Violence Service
- Southern Mental Health and Mind
- The Smith Family
- Whalers Housing Association
- City of Onkaparinga
- City of Victor Harbor – Fleurieu Families
- Centrelink
- Disability SA
- Families SA
- Housing SA
- SAPOL
- Department of Education and Child Development – Primary Schools



Opposite – This striking mural was created by children at one of our Family Centres

Client artwork often gives
fresh perspectives on ordinary items

Peak Bodies and Networks

SJCS is an active member of many Peak Bodies and Sector Networks as listed below. SJCS plays a leadership role in many instances and makes significant contributions to achievement of the agreed objectives of these groups.

Statewide

- Association of Major Community Organisations (AMCO)
- Charter of Rights for Children and Young People in Care
 - Member of Implementation Committee
 - Two Champions
- Child and Family Welfare Association (CAFWA) – Executive Member
- Child Friendly Communities
- Coalition of Women's Domestic Violence Services of SA Inc
- Community Centres SA
- Community Employers Association
- Family Alcohol and Drug Network
- Foodbank SA
- State Homelessness Reference Group
- South Australian Council of Social Service (SACOSS)
- 'Walking on Eggshells' Reference Group
- Youth Affairs Council of South Australia (YACSA)

Southern Metropolitan Region

- Aldinga Sellicks Alliance
- 'Better Together' Christie Downs
- Deep South Network
- Families and Children's Round Table
- Joining Hands and Minds
- Onkaparinga Family Support Agency Network
- Regional Disability Network
- Southern Housing Round Table – Chair
- Southern Regional Alliance – Chair
- Southern Youth Case Management Group
- Southern Youth Network Collective
- Southern Youth Round Table
- The Onkaparinga Collaborative Approach (OCA) for the Prevention of Domestic Violence and Indigenous Family Violence

Fleurieu and Kangaroo Island

- Families Task Force (Fleurieu Families)
- Fleurieu Domestic Violence Reference Group
- High Risk Infant Group
- Kangaroo Island Community Services Forum
- Southern Fleurieu & Kangaroo Island Housing Round Table
- Southern Fleurieu Providers Network

Homelessness

- Generic Homelessness Services Network – Regional Service Representative
- h2H Data Reference Group
- Homelessness Australia
- Homelessness SA
- Outer South Operational Group of Southern Housing Round Table
- Outer South Operational Group (Generic Homelessness)
- Operational Youth Homelessness Sector Group
- Southern Hoarding and Squalor Task Group
- Youth Agency Managers Forum

Housing

- Community Housing Council of Australia – Policy Council
- Community Housing Council of SA
- Inner South Operational Group of Southern Housing Round Table
- Power Housing Australia – Chair
- Shelter SA - Chair
- Southern HASP Operational Partnership Group
- Urban Development Institute of Australia (UDIA) – Affordable Housing Committee



Accreditations

SJCS has gained and/or sustained the following accreditations:

- Australian Service Excellence Standards (ASES)
- Alternative Care Pre-Qualified Provider Panel for
 - Non-Family Based Care
 - Therapeutic Intervention
 - Family Preservation (Reunification)
- Disability Services Provider Panel
- National Community Housing Standards
- Panel of Preferred Providers for the Department of Education and Children's Services for
 - ICAN Flexible Learning Options
 - ICAN Case Management Services
 - Student Mentoring & Youth Development
 - Aboriginal Student Mentoring
- Preferred Growth Provider (Housing SA)
- Preferred Support Provider Panel for Specialist Homelessness Services
- Volunteer Organisation Authorisation Number (VOAN)



Annual Conference

Our hardworking Conference Committee Members (from left to right) Lee Bailey, Executive Assistant to CEO; Sue Phillips, GM Community Services; Jo Purves, Training Coordinator; Kristal Playford, Coordinator SEAS; Shane Hansen, Portfolio Manager Administration; Kathryn Keenihan, HR Manager and Vanessa Markwick, Management Assistant.

'The conference was such a valuable experience for team-building and regaining focus on our organisation's mission.'

This year's Conference, 'Transforming Lives and Communities', was held on Wednesday 30 May at the Edge Church facility at Reynella.

The Conference provided a program packed with interesting and insightful guest presenters including our key note speakers:

- Dr Glenn Laverack who presented on 'Empowerment: The Means to Transform Communities'
- Ric Pawsey who presented on 'Berry St: How Victoria is addressing the complexities of child protection and care systems'.



David Copley and Willy who gave us a traditional Kaurna welcome

In addition, six breakout sessions were provided, including:

- Natalie Fuller presenting on 'Making Places for People'
- SJCS staff members Sheila Davidson on 'Walking on Eggshells – addressing child and adolescent violence in the home'; Rosaleen Ryan on 'Responding to Childhood Trauma' and Clare MacAdam on 'Organisational Branding'.

Workplace Culture Survey

SJCS recognises that a vital enabler of our 2020 Vision will be our ability to retain a flexible and high quality workforce. We therefore invest heavily in our people to ensure that they are both skilled and empowered to be safe, effective and innovative in their work. We have a strong commitment to further develop and sustain our team of high quality professionals as they deliver an increasingly diverse range of services in multiple, geographically dispersed locations.

In line with this philosophy, late in 2011 all SJCS staff and volunteers were invited to participate in a Workplace Culture Survey, with 85 staff (55% including volunteers) responding.

It was particularly pleasing that individual staff appeared to be very comfortable to identify issues in relation to the how the organisation operates and/or barriers to performing various roles. The final report included 39 recommendations and the general feedback about working at SJCS was very positive:

- 61% of those surveyed indicated that they would recommend Southern Junction as a great place to work, and
- 60% said that they enjoy their job and are keen to be a part of Southern Junction's future.

An Action Plan has been developed in response to the feedback received from the Survey which has been shared with staff.

Volunteering at SJCS

The benefits of volunteering include new networking contacts, development of new skills, enhancement of resume, real work experience, improved self-esteem and self-confidence, opportunities to meeting new people, feeling valued and having made a difference in someone else's life. (Source: LiveUnited/NationalService)

SJCS is privileged to support an active volunteer program which currently mobilises the skills and efforts of approximately 30 volunteers working primarily in our Youth and Community Centres and in the fundraising area. Their responsibilities include: gardening, administration, database development and supporting programs, playgroups, community events and the Hackham Family Centre crèche.

We are grateful for the 265 hours of freely given time provided each month in support of SJCS's work by our dedicated volunteers.



Christine Tucker began volunteering with SJCS at Family Connections Hackham in November 2010 and has completed over 900 hours of volunteering work at Hackham & Seaford Meadows.

Southern Family Benefit Fund — Realising our Vision Today and Tomorrow

The Southern Family Benefit Fund (SFBF) provides a flexible funding source that enables SJCS to meet its ongoing commitment to dynamically respond to the changing needs of the communities in which we work. These resources enable us to provide uniquely targeted services to people who would otherwise 'fall through the gaps', particularly disadvantaged families and vulnerable children who are confronted by challenging circumstances including:

- Low household income
- Relationship breakdown
- Violence, abuse and trauma
- Children with special needs
- Living with physical and mental illness.

Our supporters help families to stay together, to raise healthy children, to restore hope and improve the quality of their lives. The SFBF enables hundreds of families to be supported to participate more effectively in the community through a range of family support programs, professional counselling services, targeted early intervention services and family centres.



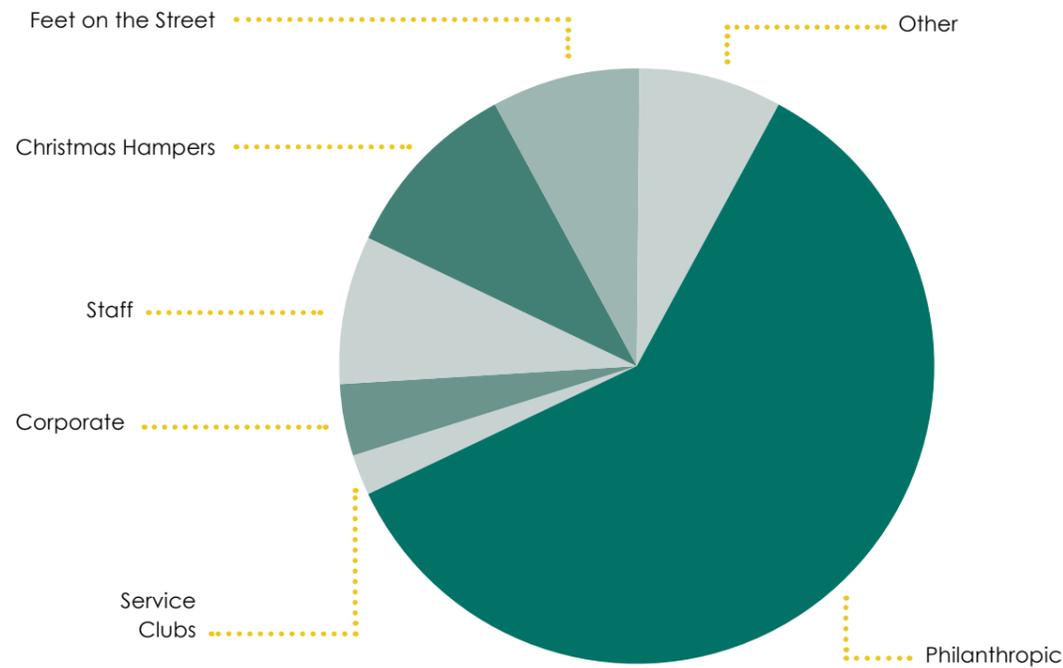
Kathy Seeley, of Seeley International (A member of SJCS's Socially Responsible Business Program) encouraged guests to be proactive in their communities at our SRB Business Breakfast in April.

The Southern Family Benefit Fund is seeking to attract funds from increasingly diverse sources, including various fundraising initiatives, individual and corporate sponsorships and donations, philanthropic and community grants.

All donations over \$2 are tax deductible and 100% of funds received have been applied to social support services in 2011–12.

Key fundraising events include the annual 'Feet on the Street' team running and walking in the City to Bay Fun Run and the Christmas Appeal which enabled the provision of over 250 Christmas hampers to disadvantaged families and individuals.

Sources of SFBF Funds 2011–12



Allocation SFBF Funds

Family and sexual abuse counselling	\$50,000
Point of Engagement	\$60,000
Family Connections Centre at Hackham	\$61,250
Community Connections Centre at Seaford Meadows	\$8,950
Christmas Hampers	\$15,660
Total Allocations	\$195,860

Funded from

2011–12 fundraising revenue	\$96,358
Funds drawn from SFBF Reserve	\$30,732
2011–12 other operational revenue	\$68,770
Total	\$195,860

SJCS established a new position of Partnerships, Marketing and Fundraising Manager in February 2012 that aims to:

- Develop and implement a brand and marketing strategy/strategic fundraising plan for the organisation
- Grow the 'Socially Responsible Business' Program which encourages businesses to contribute resources that support the work of SJCS with disadvantaged individuals and communities
- Establish new fundraising initiatives
- Develop partnerships and philanthropic relationships that lead to attraction of new funding and other resources.

Acknowledgements

GOVERNMENT GRANTS

SJCS gratefully acknowledges the Federal, State and Local Governments for the significant financial support they provide through service contracts and grants for one-off projects that have enabled our organisation to assist thousands of disadvantaged people again this year.

Federal Department of Education, Employment and Workplace Relations (DEEWR)

- Early Childhood Education and Care - Crèche

Federal Department of Families, Housing, Community Services and Indigenous Affairs (FaHCSIA)

- Emergency Relief Program
- Communities for Children
- National Rental Affordability Scheme
- National Partnership Agreement on Social Housing

SA Department for Education and Child Development (DECD)

- Alternative Care
- Innovative Community Action Networks (ICAN)

SA Department for Communities and Social Inclusion (DCSI)

- National Affordable Housing Agreement and National Partnership Agreement on Homelessness - Specialist Homelessness Services and Domestic Violence Services
- Housing SA
 - Affordable Housing Innovations Fund grants
 - Community Housing
 - Supported Tenancy Scheme
 - Nation Building Economic Stimulus Plan
- Community Benefit SA
- Family and Community Development Program – SJCS Counselling Services
- Office for Youth – 'Youth Connect' Grant – to be implemented in 2012/13

SA Health

- SA Health – Southern Adelaide Local Health Network - Southern Primary Health
- Parenting SA
- Housing and Accommodation Support Partnership Program (HASP)

SA Department of Further Education, Employment, Science and Technology (DEFEST)

- SA Works

SA Attorney General

- Crime Prevention and Community Safety Grants

Flinders University

- Knowledge Exchange Grants

City of Onkaparinga

- Onkaparinga Youth Services
- National Youth Week
- Children and Families Program
- Community Training and Development Fund
- Community Streetscape Scheme Grant
- Community Grants
- Hackham Family Connections
- Social Enterprise Program

Philanthropic grants, donations and sponsorships make a vital difference to our ability to provide services to individuals and families in need. We are most grateful to the following individuals and organisations for their support over the past 12 months:

INDIVIDUAL DONORS

Over the past 12 months, SJCS has received support from almost 100 individuals and families who have sustained their commitment as 'Community Builders' and donated in a variety of ways including regular payroll deductions, special project support, matched giving and regular pledging.

PHILANTHROPIC GRANTS

- Wyatt Benevolent Institution
- Forsyth Foundation
- Paul Terry Foundation
- Rotary Club of Noarlunga
- Morialta Trust

CORPORATE DONATIONS

- A Glass Metal Finishers
- Agathas Food Store
- Badge-A-Minit
- Busy Hands Property Maintenance
- Cabcharge Australia
- Carfleet Pty Ltd – EPAC
- Civilex Constructions Pty Ltd
- Frontline Developments
- Grating Industries
- Greg Mitchell Plumber
- Homestart Finance
- Ian's Garage Door Centre
- Lions Club of Noarlunga & Morphett Vale Inc
- Lucas Earth Movers
- Original Open Market Inc
- Prime Auto Care
- Samvardhana Motherson Reflectec
- Southern Success Business Enterprise Centre
- Specialist Centre
- The CEO Institute
- Wistow Locks Alarms & Repairs
- Woodcroft College
- Yankalilla & District Senior Citizens Club Inc



SOCIALLY RESPONSIBLE BUSINESSES

- Climat St Marys
- Comace
- Fenton's Conveyancing
- The Fairmont Group
- Miner's Bell Consultancy Group
- Redarc Electronics
- Seeley International
- Smartline Personal Mortgage Advisors
- Southern Advisory Services

CORPORATE SPONSORS

- Rossdale Homes
- Inbusiness Publications
- Community Sector Banking
- Statewide Super

ADMINISTRATION SERVICES

Pivotal to the success of an innovative, 'on the move' organisation such as SJCS is a team of talented and dedicated corporate services staff. This year the Administration Services team has had a strong emphasis on training, with two staff undertaking Certificate IV in Business Administration and one staff member working toward their Certificate IV in Front Line Management.

Over the past 12 months, our IT Services team has overseen the relocation of the organisation's email system into 'the cloud' enabling all users to fully utilise the powerful resources of Microsoft Outlook and increasing email storage capacity. We are also becoming adept at using Remote Communication tools such as Skype video conferencing technology and have introduced webcam to our Boardroom enabling regional staff to 'virtually' participate in regular team meetings.

The organisation's main phone systems have also been updated, providing the ability for key office sites to link with one another over the Internet utilising Voice over Internet Protocol (VOIP) technology.



Representatives of the SJCS Administration & Financial Management team (from left to right Tim Beerens, IT & Data Services Officer; Simone Mazany, Finance Officer; Helen Haines, Management Accountant; Helen Blavins, Management Assistant)

FINANCIAL MANAGEMENT

2011–2012 has been a busy year for the Finance Team as we have endeavoured to support the ongoing growth and operational requirements of the organisation. Key activities during the year include:

- Preparation of monthly General Purpose Finance Report for the Board
- Development of Capital Infrastructure Plan
- Comprehensive Cash-flow modelling
- Orientation for new Board Members and Managers
- Accounting for Junction Housing's multi-million dollar Capital Development projects

We acknowledge the professionalism of our Auditors (BDO) who continue to monitor and guide the operational practices of the Finance Department, resulting in their audit once again validating the professional work undertaken by the SJCS Finance Team.

Our robust professional working relationships with funding bodies, regulators and financiers continue to be very positive, thus providing great confidence as we forge ahead.



Michael Hynes, CFO

CONCISE AUDITED FINANCIAL STATEMENTS

For the period 1 July 2011 to 30 June 2012

SOUTHERN JUNCTION COMMUNITY SERVICES INC.

STATEMENT OF COMPREHENSIVE INCOME FOR THE YEAR ENDED 30 JUNE 2012

	2012	2011
	\$	\$
Revenue	10,234,108	8,265,618
Employee Benefits Expense	(6,703,992)	(5,815,937)
Depreciation & Amortisation Expense	(317,494)	(239,829)
Finance Costs	(207,217)	(56,867)
Property Expense	(1,686,166)	(1,400,858)
Other Expenses	(986,566)	(531,890)
Surplus from Operations for the year	332,674	220,236
REVENUE - PRIMARILY OF A CAPITAL NATURE		
Capital Grants Received	3,736,955	14,752,207
Net gain on disposal of non-current assets	38,397	(3,636)
Revenue - Primarily of a Capital Nature for the year	3,775,352	14,748,571
OTHER COMPREHENSIVE INCOME		
Increase in fair value of land and buildings	241,857	437,454
Decrease in fair value of land and buildings	(458,506)	0
Other comprehensive income for the year	(216,649)	437,454
Total comprehensive income for the year	3,891,378	15,406,262

STATEMENT OF FINANCIAL POSITION AS AT 30 JUNE 2012

	2012	2011
	\$	\$
ASSETS		
CURRENT ASSETS		
Cash and cash equivalents	1,062,317	1,165,143
Trade and other receivables	583,877	366,114
TOTAL CURRENT ASSETS	1,646,193	1,531,256
NON-CURRENT ASSETS		
Development land held for resale	465,342	440,389
Property, plant and equipment	1,653,073	1,762,328
Investment properties	29,845,272	24,361,941
Intangible contractual right	29,544,000	30,589,833
TOTAL NON-CURRENT ASSETS	61,507,687	57,154,491
TOTAL ASSETS	63,153,880	58,685,747
LIABILITIES		
CURRENT LIABILITIES		
Trade and other payables	873,914	1,091,620
Interest-bearing liabilities	110,645	160,901
Provisions	67,406	0
Other liabilities	929,169	1,150,902
TOTAL CURRENT LIABILITIES	1,981,134	2,403,423
NON-CURRENT LIABILITIES		
Interest-bearing liabilities	3,879,024	2,201,009
Provisions	371,367	189,317
Other liabilities	279,979	95,166
Contributed Debentured Property	29,544,000	30,589,833
TOTAL NON-CURRENT LIABILITIES	34,074,370	33,075,325
TOTAL LIABILITIES	36,055,504	35,478,747
NET ASSETS	27,098,377	23,207,000
EQUITY		
Reserves	961,737	1,189,118
Retained earnings	26,136,640	22,017,882
TOTAL EQUITY	27,098,377	23,207,000

SOUTHERN JUNCTION COMMUNITY SERVICES INC.

STATEMENT OF CHANGES IN EQUITY FOR THE YEAR ENDED 30 JUNE 2012					
	Retained Earnings	Southern Family Benefit Fund Reserve	Asset Revaluation Reserve	Sick Leave	Total Equity
	\$	\$	\$	\$	\$
Balance 1 July 2010	6,980,171	99,635	720,9320	0	7,800,738
Surplus for the year	15,037,711	(68,903)	0	0	14,968,808
OTHER COMPREHENSIVE INCOME					
Increase in fair value of land and buildings	0	0	437,454	0	437,454
Total comprehensive income for the year	15,037,711	(68,903)	437,454	0	15,406,262
Balance 30 June 2011	22,017,882	30,732	1,158,386	0	23,207,000
Surplus for the year	4,118,758	(30,732)	0	20,000	4,108,026
OTHER COMPREHENSIVE INCOME					
Increase in fair value of land and buildings	0	0	241,857	0	241,857
Decrease in fair value of land and buildings			(458,506)	0	(458,506)
Total comprehensive income for the year	4,118,758	(30,732)	(216,649)	20,000	3,891,377
Balance 30 June 2012	26,136,640	0	941,737	20,000	27,098,377

STATEMENT OF CASH FLOWS FOR THE YEAR ENDED 30 JUNE 2012		
	2012	2011
	\$	\$
CASH FLOW FROM OPERATING ACTIVITIES		
Cash receipts from customers & grants	10,132,642	8,255,627
Cash paid to suppliers and employees	(9,549,971)	(7,718,204)
Interest received	27,766	77,607
Interest paid	(207,214)	(46,285)
Net cash inflow/(outflow) from operating activities	403,223	568,745
CASH FLOW FROM INVESTING ACTIVITIES		
Capital Grants	1,669,865	9,856,753
Purchase of property, plant and equipment	(338,283)	(361,284)
Proceeds from sale of property, plant and equipment	167,503	137,537
Net cash inflow/(outflow) from investing activities	1,499,085	9,633,006
CASH FLOW FROM FINANCING ACTIVITIES		
Proceeds from borrowings	831,089	2,410,549
Payment of finance lease liabilities	0	(25,189)
Repayment of borrowings	(153,333)	(855,151)
Net cash inflow/(outflow) from financing activities	677,756	1,530,209
Net increase in cash and cash equivalents	2,580,064	11,731,960
Cash and cash equivalents at beginning of the financial year	2,150,143	1,556,469
Cash and cash equivalents at end of the financial year	4,730,207	13,288,429



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INDEPENDENT AUDITOR'S REPORT

TO THE MEMBERS OF SOUTHERN JUNCTION COMMUNITY SERVICES INCORPORATED

Report on the Summary Financial Report

We have audited the accompanying summary financial report of Southern Junction Community Services Incorporated which comprises the statement of financial position as at 30 June 2012 and the statement of comprehensive income, statement of changes in equity and statement of cash flows for the year then ended, derived from the audited financial report of Southern Junction Community Services Incorporated for the year ended 30 June 2012. The summary financial report does not contain all the disclosures required by the Australian Accounting Standards and accordingly, reading the summary financial report is not a substitute for reading the audited financial report.

Board Members Responsibility for the Summary Financial Report

The Board Members are responsible for the preparation and fair presentation of the summary financial report in accordance with Australian Accounting Standards. This responsibility includes establishing and maintaining internal control relevant to the preparation of the summary financial report; selecting and applying appropriate accounting policies; and making accounting estimates that are reasonable in the circumstances.

Auditor's Responsibility

Our responsibility is to express an opinion on the summary financial report based on our audit procedures which were conducted in accordance with with Auditing Standard ASA 810 *Engagements to Report on Summary Financial Statements*. We conducted an independent audit, in accordance with Australian Auditing Standards, of the full financial report of Southern Junction Community Services Incorporated for the year ended 30 June 2012. We expressed an unmodified opinion on that financial report in our report dated 3 October 2012. The Australian Auditing Standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance whether the financial report is free from material misstatement.

An audit involves performing procedures to obtain evidence about the amounts and disclosures in the summary financial report. The procedures selected depend on the auditor's judgement, including the assessment of the risks of material misstatement of the summary financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation of the summary financial report in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. Our procedures in respect of the summary financial report included testing that the information in the summary financial report is consistent with the full financial report, and examination on a test basis, of evidence supporting the amounts, discussion and analysis, and other disclosure which were not directly derived from the full summary financial report. These procedures have been undertaken to form an opinion whether, in all material respects, the summary financial report is presented fairly.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Independence

In conducting our audit, we have complied with the independence requirements of the Australian professional accounting bodies.

Auditor's Opinion

In our opinion, the summary financial report presents fairly, in all material respects, the financial position of Southern Junction Community Services Incorporated as of 30 June 2012 and of its financial performance for the year then ended in accordance with Australian Accounting Standards.

BDO (SA)

Michael Haydon
Partner

3 October 2012





**Southern Junction
Community Services**

Transforming Lives and Communities

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