

Rights and Responsibilities

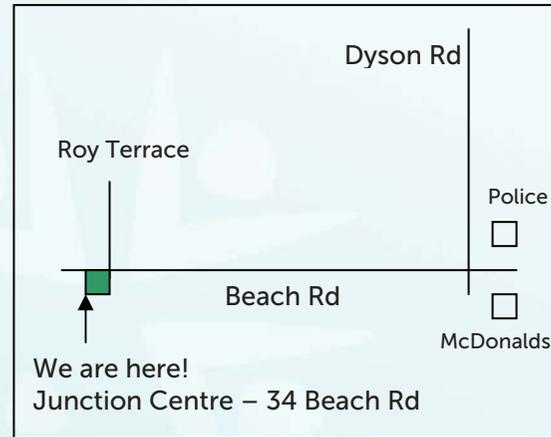
OSY staff will discuss confidentiality and privacy issues with clients and explain our legal requirements in specific circumstances.

All clients of OSY have rights and responsibilities. Rights and Responsibilities are set out in a separate brochure. This is provided by and discussed with an Outreach Worker after assessment.

When a young person receives an offer of transitional housing, additional information is provided regarding their obligations as a tenant. The Residential Tenancies Act covers tenant's rights.

Clients are encouraged to provide Junction Australia with feedback to help us improve our services.

How to Find Us



Hours of Service

Monday to Friday 9am - 5pm

34 Beach Road, Christies Beach 5165
T: 8392 3000
PO Box 66, Christies Beach SA 5165
junctionaustralia.org.au

The Department for Communities and Social Inclusion has contributed funds towards this Program.

Funding is provided through the National Affordable Housing Agreement.

Junction Australia was formerly known as Southern Junction Community Services.
May 2013

Outer Southern Youth Homelessness Service



Government of South Australia

Department for Communities
and Social Inclusion

Strengthening lives
and communities

Outer Southern Youth Homelessness Service

The Outer Southern Youth Homelessness Service (OSY) is a program of Junction Australia.

OSY aims to assist young people in their transition to independent living through support and increasing access to other housing options.

Young people, aged between 16 and 25 years old who are homeless, transient or at risk of homelessness, can be referred to OSY. An Outreach Worker meets with the young person to assess their situation and to discuss possible options.

Our workers then engage individually with each young person to identify goals and develop a support plan so they can maintain their housing as they connect to their community. This may include assistance from family and friends, other agencies, and/or their local community.

The service can be accessed by agencies making referrals via phone, internet, email, or a young person may phone or attend the office for an interview.

Mission Statement

Junction Australia will work in a way that is people focused, flexible and responsive, with an emphasis on early intervention and prevention. Our work will reflect the belief that all people have the right to pursue and achieve independence and self-reliance.

Our Services

OSY provides information on accommodation options including sharing, bonds and renting.

Workers provide support to young people living in a range of situations including:

- Private Rental
- Housing SA
- Living with family
- Living with friends
- Homeless.

Outreach Workers visit young people in their homes and can assist with:

- Living skills
- Accessing community resources
- Advocacy
- Identifying and accessing work, education, recreation and training opportunities.

Accommodation and Support

Junction Australia Outer Southern Youth Homelessness Service can also provide accommodation to eligible clients. Housing is transitional and is generally 1 or 2 bedroom units within the Onkaparinga region.

The young person is required to be between the age of 16 and 25, have a source of income e.g. UTLAH, IYA, DSP and be in need of support. An Outreach Worker is allocated to assist each person to move toward independence.

The young person is required to sign a fixed term lease (lease renewals are based on support needs). Housing is generally provided for one person, however sharing with another young person who meets service criteria can be negotiated.

Please note the Outreach Service does not provide emergency accommodation.

For situations where young people require emergency accommodation, please ring:
Trace-A-Place on 1300 306 046
or freecall 1800 807 364 before 5.00pm
or the Homelessness Gateway on 1800 003 308 after hours.